

## PUBLIC WORKS DEPARTMENT

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## City of Tracy Maintain-A-Drain Guidelines

Thank you for volunteering for the City of Tracy's Maintain-A-Drain program. This program is made up of community volunteers that can assist with keeping storm drains in their neighborhoods or business areas free of debris. Volunteers who choose to participate will receive a kit which includes a rain poncho, leaf rake, safety vest, and plastic bags.

Preventative maintenance is the key to help alleviate flooding around town and residents can help make a difference. Removing debris before it enters storm drains allows runoff to move more freely through the City's storm drainage system – thus helping reduce the likelihood of localized flooding.

Below are guidelines to follow before, during, and after a storm:

- 1. For your safety, check your surroundings to ensure it is safe to rake and remove the leaves and/or garbage from the clogged drains. Please remember that leaves and trash will gather on the storm drain grate.
- 2. Please check the grate before, during, and after a storm, but only when it is safe to do so.
- 3. Do not leave the raked materials near the drains or in the gutter. Instead, deposit them in the proper waste container.
- 4. Leaves should be placed in the brown yard waste container, the garbage in the green container, and the recyclables in the blue container.
- 5. Keep garbage bags clear of wheelchair ramps, cross walks, driveways, and sidewalk passages at all times.

If clearing debris from the grate does not unclog the drain, **DO NOT** pull off the grate as this may create a safety hazard. Instead, call the Public Works Department at (209) 831-6300 and report the problem. Business hours are 7:00am – 5:00pm with every other Friday closed. After regular business hours, you may contact the Police Department's non-emergency line at (209) 831-6550 to report the problem and someone will respond.

Thank you for volunteering to serve in the Maintain-A-Drain program. If at any point you want to opt out of this volunteer program, please contact the Public Works Department at (209) 831-6300 to have your name removed from the list.

