



# Lolly Hansen Senior Center

## Code of Conduct

The City of Tracy's Lolly Hansen Senior Center (LHSC) is dedicated to providing recreational, social and educational opportunities for our participants, 50 years and older, to enjoy. We are committed to serving our participants and providing a safe and welcoming place to visit. As a recreational facility, participants must be able to attend our facility independently or have a caregiver that is available to stay with the participant at all times. Independent participants must also be able to care for themselves in all situations during their visit. All participants must have a current emergency form completed on file and updated yearly.

As a participant in the Senior Center programs, you can help the Senior Center provide a warm, welcoming and safe environment by treating others with respect, and following the Codes of Conduct and General Facility Rules. The activities outlined below are strictly prohibited at LHSC. Any participant that violates this code is subject to discipline, up to, and including, removal from the facility.

- Inappropriate behavior, unreasonable loud noise or language that disturbs participants or staff.
- Fighting, pushing or shoving.
- Possession of weapons.
- Possession, use, or sale of alcohol or controlled substances.
- Racial, religious or sexual harassment of Senior Center participants or staff.
- Unattendance of personal belongings. The City is not responsible for lost or stolen items within the facility.
- Misuse of mobility devices, such as walkers, scooters, and wheelchairs, all must be used in a forward motion at all times.
- Possession of animals or pets, with the exception of service animals for persons with disabilities.
- Vending of any kind.
- Lying outstretched or sleeping on the furniture, floor, or any space within the Senior Center
- Any state of undress, shoes and clothing must be worn at all times.
- Failure of participants to maintain proper personal hygiene, including clean clothing.
- Exuding odors that are so strong and pervasive as to interfere with the ability of City staff to perform their jobs or the ability of other members of the public to participate in Senior Center activities, whether due to personal hygiene, excessive perfume, or other reasons, may result in immediate removal from premises. .
- Use of the restroom for; bathing, shaving, washing or rinsing hair clothing or any other personal items.
- Posting of materials (flyers, advertisements, etc) in the Senior Center without prior staff approval.
- Destruction of Senior Center materials, equipment, furniture, and grounds.
- Vandalism or littering in the Senior Center or on its grounds.
- Violation of any federal, state, county or city laws and ordinances.
- Violation of smoking ordinances both inside and outside of the building

Any questions, concerns or issues should be communicated to Senior Center Staff.