



Memorandum

Date: February 1, 2023
To: Mayor and City Council Members
From: Michael Rogers, City Manager
Via: Karin Schnaider, Assistant City Manager
CC: Virginia Carney, Homeless Services Manager
Midori Lichtwardt, Assistant City Manager
Sekou Millington, Chief of Police

Subject: Tracy Interim Shelter site/Homelessness Initiatives

This memo is to provide an update to City Council regarding the Temporary Emergency Housing Facility (Interim Shelter and Transition Plan). As well as to respond to City Council questions received via email on Thursday, January 26, 2023 and Friday, January 27, 2023.

Homeless Advisory Committee Update

- The next Homelessness Advisory Meeting is scheduled on February 16 at 7 pm.
 - Anticipated updates:
 - Statistics for the shelter through January 31, 2023
 - Outreach efforts and services provided from TCCC, Familiar Faces, and City Net
 - Update on intake and exit process
 - Budget update and project updates
- The Interim Shelter site opened four modulars on November 14, 2022 with all 48 beds occupied by December 5, 2022.
- The shelter has remained at or near capacity since the transition plan was completed. When open beds become available, CityNet informs both TCCC and Familiar Faces that the shelter is ready for new intakes. Staff is working with all partners to formalize the intake and exit procedures.
 - City Net processed 60 individuals into shelter since November 14th, 38 men and 22 women. A total of 16 pets have been served.

- City Net provided a total of 27 services. These services included referrals to social security cards, employment assistance, identification (ID) cards, and mental health and substance use referrals. One (1) individual exited the shelter with a housing destination.

Statistics as of January 1, 2023

Homeless Service Provider	Clients in Shelter	Number of contacts	Clients on Waitlist	Client refusal into shelter	*Exits/ Positive	*Exits/ Negative	Warming Center total attendance	**Approximate unsheltered/ encampments
City Net (shelter operator)	43	64	N/A	N/A	1	20	N/A	N/A
Tracy CCC (pre-shelter intake and referral)	64	99	46	29	22	N/A	35	60 unsheltered/ 3 encampments
Familiar Faces	1	52	46	28	2	N/A	N/A	60 unsheltered/ 3 encampments
Unique total	64		46	45	25	20	35	60

*Exits:

A “positive exit” in the street outreach context means that someone has ended their contact with the street outreach team and is no longer living on the streets in a place not meant for human habitation (unsheltered). This includes moving into permanent housing, but could also include entering a shelter, entering a long-term rehabilitation program, or even moving in with families or friends.

- During the period of November 14-December 31: There were 25 unique cases of “positive exits”. See attachment A for some success stories from CityNet.

A “negative exit” results from an individual exit from shelter due to non-compliance or from refusal of services. This may result from individual choice or individual failure to comply with shelter operator procedures/policies.

- During the period of November 14 - December 31: There were 20 unique cases of “negative exits”.

**Approximate unsheltered/encampment

As of January 19, 2023, there is an estimated 60 unhoused in three encampments, El Pescadero Park, Plascencia Park, and Detention Basin 4. Tracy Police Department along with Code Enforcement and Public Works have cleared 60 tents from El Pescadero Park and sectioned off areas of the park that have been cleared to deter additional tent occupancy. The Familiar Faces estimates that there are 50 tents with approximately 45 unhoused remaining in the park. In addition, there are approximately 8 at Detention Basin 4 and

approximately 7 at Plascencia Park. This number does not represent the total number of unhoused in the City.

Warming Center

- The City partnered with TCCC to open a temporary Warming Center at the Tracy Sports Complex on January 2, 2023. The hours are 7 pm to 7 am; however, some extended hours have been provided depending on weather conditions of the day.
 - Some programs and sports rentals were relocated to other City facilities as needed and no interruptions in sports fields rentals occurred.
 - The warming center has had 35 attendees with an average of 6 per night, as of 01/19/23.
 - Staff amended policy to require pets to be crated while at the Warming Center. Service animals are allowed in the Warming Center if they remain on an owner-controlled leash.
- The City has extended the Warming Center through month of February 2023.
 - Weather forecast for the beginning of February report freezing temperatures and additional rain.
- The estimated cost for two months is \$40,000.

Construction Update

- The Capital Improvement Project (CIP) for the sprung structure and final site improvements has approximately \$7M available for commitment, including a \$3M grant from Congressman Harder.
 - Based on bids received the estimated costs for completion of the entire site is between \$10M-\$11M. The current bids for the sprung structure and site improvements have expired.
 - Engineering is evaluating the project for possible reduction in costs.
 - The City has not been able to secure grants related to the total cost of the project.
 - Further budget updates will be presented at the Homeless Advisory Committee Meeting.
- The eight custom containers (also known as pods) arrived during the month of December.
 - The custom containers have the capacity for 39 beds; including four (4) American Disability Act (ADA) pods.
 - They are currently being prepared for occupancy permitting.
 - During the early part of January, the inspection of the custom containers was delayed due to weather. Upon inspection, City staff has identified significant deficiencies; some of which may be attributed to the weather and travel. Staff is working with the vendor for repairs. Once a completed list of repairs is identified, staff will be able to provide an update on the timing for occupancy.
- Staff has identified a new fuel vendor for the temporary generators, resulting to an approximate 30% reduction in costs.

- Staff is working closely with contacts at PG&E and they fully understand that this project is one of the highest priority projects of the City of Tracy. There are two applications currently pending for a new PG&E connection:
 - The City's application for a "Permanent" connection, submitted previously when construction bids went out, remains in the queue with PG&E.
 - The City's application for a "Temporary" connection was accepted on January 24, 2023. In anticipation of a temporary PG&E connection, Engineering staff is working to procure a "temporary" switch gear and the design for installation at the site.

Park Clean Up

- Areas of El Pescadero Park are being fenced off as encampments are cleared as a precautionary public health safety measure to allow the City the opportunity to inspect those areas for hazards, evaluate the safety and condition of the landscaping, and prepare for scheduled maintenance like tree trimming. City's future plans for El Pescadero Park include the construction of the new multi-generational gymnasium center.
- During the early portion of January, TCCC, Familiar Faces, and Code Enforcement dedicated resources to helping the unsheltered to move to less flooded areas of the park. As mentioned above, TCCC provided transportation to/from Warming Center with pick up at El Pescadero Park, DB4 and Plascencia Park.
 - Totals for the month of September: 35 citations, 30-hazard tent site removals & 26-truck loads (essentially 26 tons) of trash/debris.
 - Totals for the month of October: 16-cites, 21-hazard tent site removals & 33-loads (essentially 33 tons) of trash/debris taken to the dump.
 - Totals for the month of November: 2-cites, 30-hazard tent site removals & 40-loads/includes 2-dumpsters on site (essentially 40 tons) of trash/debris taken to the dump.
 - Totals for the month of December: 0-cites, 10-hazard tent site removals & 5 pick-ups for approximately 18 tons.

Grant Update

- The City has prepared the submittal for reimbursement from the County's \$3.6 million grant for initial construction costs.
- The City has received notification of the award of a \$1.2 million grant for the interim shelter costs.
- The City of Tracy received notification of the award of a \$3 million grant from Congressman Harder for the construction of final work at the Shelter.
- In January, the City has applied for two grants for the shelter
 - \$3-\$7 million from County for construction of shelter;
 - \$450,000 from Community Development Block Grant (CDBG) for ancillary buildings

NOV - DEC, 2022

TRACY, CALIFORNIA

ATTACHMENT A



City Net



SUCSESSES

- Before entering the shelter, a client had been homeless for eight months. While he had fallen on hard times after losing his job, he began to look for employment once he had a place in the shelter. Before the end of the year, the client secured a remote work position and now plans to enroll in college to continue his journey of self-sufficiency.
- A client reached out to City Net, hoping to enter a shelter. After experiencing homelessness for five years, they were unsure of what to expect from staying in an emergency shelter, but the case managers worked through the adjustments of living by the specific shelter rules. While staying at the shelter, the client has opened up to his case managers and others around him while working towards his goals.
- A single father experienced homelessness for a month before seeking assistance from City Net. He expressed an interest in staying at a temporary shelter with his son while looking to secure work and an apartment. Soon after being enrolled in the shelter program, the client accepted a job and began focusing on his and his son's health. He expressed gratitude for his case manager's assistance and hoped to continue his housing journey in the new year.
- A City Net case manager met a client on an outreach call who initially did not trust any assistance offered. After being homeless for seven years, the client expressed discomfort and hostility toward others. Still, the case managers worked diligently with the client to build a positive relationship. Over the last month, the client received a new driver's license and entered the Tracy's Shelter program. Thanks to the understanding of the case managers, the client has opened up to others at the shelter and participated in holiday activities.
- A client entered the shelter hoping to get essential documents reinstated to be eligible for housing opportunities. Since working with her case managers, the client received an updated I.D. and many documents except her birth certificate. Motivated by the work she has accomplished with her case managers; the client also expressed an interest in signing up for social security. The case managers celebrated the client's progress with her and plan to continue working on her housing goal in the coming year.
- In the past, a client refused services offered to him through Tracy's Police Department and other agencies but recently made contact with City Net. The client accepted his case manager's offer to stay in a shelter and enrolled before the end of the month. Encouraged by this progress, the client received a new I.D. card and began interacting more with others in the shelter. Since entering the program, the client expressed how his self-esteem has improved and encouraged him to make more progress in the future.