## **2024 East Collection Calendar**



H City Holiday - Closed

No Trash Service

**FEBRUARY** 

JANUARY						
Sun.	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.
	<sup>1</sup> H	2	3	4	5	6
7	8 <	9 RF	CYC	11 F	12	13
14	<sup>15</sup> H	16	17	18	19	20
21	22	23 - RE	<sup>24</sup> <b>CYC</b>	25 E	26	27
28	29	30	31			

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28	<sup>29</sup> <	RE	CYC	LE	->	
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23	24<	25 - <b>RE</b>	<sup>26</sup> YC	27	28	29
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		Α	UGU	ST		
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	SEPTEMBER						
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OCTOBER							
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27	28<	29 RE	<sup>30</sup> CYC	31	->		

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24	25	26 <b>RE</b> (	27 <b>CYC</b>	<sup>28</sup> H.	<sup>29</sup> H	30

DECEMBER						
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29	30	31				
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## **Important Numbers**

City Manager	(209) 831-6000
Development & Engineering	(209) 831-6400
Finance Department (Water)	(209) 831-6800
Fire Department	(209) 831-6700
Parks & Community Services	(209) 831-6200
Police Department	(209) 831-6550
Public Works Department	(209) 831-6300
Tracer Bus Service	(209) 831-4287
PG&E (gas & electric)	(800) 743-5000
Tracy Post Office 125 W. 9th Street	(209) 835-9795

### Tracy Disposal (garbage) (209) 835-0601

## **HHW Permanent Facility**

7850 S.R.A. Bridgeford St. Stockton, CA 95206 (800) 449-4840

Hours of Operation: Thurs. - Sat. 9 am to 3 pm

They accept all household hazardous waste and electronics, free of charge.

## **Tracy Material & Recovery Facility (MRF)**

30703 S. MacArthur Dr. Tracy, CA 95377 (209) 832-2355

**Hours of Operation:** 

M-F 8:00am-4:00pm & Sat. 8:00am to 3:30pm

They accept all items except for household hazardous waste, fees apply.





# Welcome to Our Community

Think Inside the Triangle™

East



# **Billing Information** and **Utility Services**

- Water
- Garbage
- Sewer
- Storm Drain

City of Tracy, Finance Department 333 Civic Center Plaza Tracy, CA 95376 (209) 831-6800 www.cityoftracy.org

# **City Utilities**

The City of Tracy provides water, sewer and storm drain services and contracts with Tracy Disposal Service for garbage, organic and recycling services. Accounts may be opened in person at the Finance Department located at the City Hall. A utility application form may also be obtained on the city's website at <a href="https://www.cityoftracy.org">www.cityoftracy.org</a>

Statement: Each customer is billed monthly for services used in the prior month. All bills are due upon receipt. Any charges not paid by the delinquent date specified on the bill will be subject to a 10% penalty or \$6 whichever is greater. A five (5) day notice is mailed if an account becomes delinquent and water may be disconnected WITHOUT FURTHER NOTICE if the bill is not paid.

Closing Accounts: It is your responsibility to notify the City when you move or want any changes made to your account. The meter will be read on the date you specify as the closing date and the closing bill will be for the prior months service and will be prorated.

<u>Low-Income Assistance:</u> Reduced rates are available for qualified low-income customers. Inquire at the Finance department located at the City Hall or visit our website at <a href="https://www.cityoftracy.org">www.cityoftracy.org</a> for more information.

### **Payment Options:**

- Automatic deduction from your checking account or Visa/Mastercard
- Online billing service: <u>tracyca.munisselfservice.com</u>
- Night depositories for payment by check or money order are located outside City Hall on the east and west entrances and north parking lot
- By mail to the City of Tracy:
  PO BOX 888884
  Los Angeles, CA 90088-8884
- By phone at (209) 831-6800
- 7-ELEVEN PAYNEARME. Take entire bill to any 7-Eleven store to make cash payment.

# Your Garbage Day Is:

## Mon Tue Wed Thur Fri

Garbage is collected in the gray bin once a week.



Collection begins at 4 a.m. and bins must be placed on the curb the night prior to pickup. Bins must be placed in the street with wheels at least one foot from the curb. Leave 3 feet of space between each cart. Bins must be a minimum of 6 feet from any vehicles. The lid must close.

The blue recycling bin is placed along the curb every other week for collection. Recyclables include glass bottles and jars, tin, steel aluminum cans, plastic with the recycling emblem, newspapers, magazines, non-soiled food containers and cardboard. The lid must close.





The green organic bin is placed along the curb every week for collection. Organics include branches, grass clippings, weeds/ leaves/flowers, plate scrapings, meat, vegetables, egg shells, bread, dairy, bones and food-soiled paper/ cardboard products. The lid must close.

The Fall and Winter leaf pick-up season begins in November and continues through January.

Once emptied you are required to remove your bins from the curbside as soon as possible, but no later than 24 hours after pickup. Special handling is provided to disabled households who are unable to wheel their bins out.

For extra garbage pick-up or for bulky item removal please call Tracy Delta Disposal at (209) 835-0601. Fees apply for all special pick-ups.

## **Monthly Rates**

(Without Water Consumption)

BASE FEE: \$

### **Deposits:**

A **\$175** deposit is required for all residents who rent or lease. The deposit will be applied to the closing bill upon moving or purchase of the property.

#### **Standard Fees:**

- ✓ Termination of service for delinquency is subject to a \$35 service fee
- ✓ Returned Check fee \$25

## Garbage:

60 gallon bin (all 3 bins) \$56.64 Manual rate: \$77.94\*

90 gallon bin (all 3 bins) \$65.67 Manual rate: \$86.97\*

\* Subject to location

#### Sewer/Storm Drain

Per month single family \$53.34

Per month attached units \$4.86 per 1 meter unit\*

Per month \$1,20—Storm Drain

\*Subject to a minimum monthly charge of \$4.49 for each dwelling unit.

#### Water:

\$18.50 for 5/8" meter, plus consumption

\$30.90 for 1" meter, plus consumption

## Consumption 1 meter unit = 100 Cubic Feet

### 1 unit = 748 gallons

Winter (November-April)
0-12 units —\$1.50 per unit
13-19 units — \$2.00 per unit 20-40 unit s—\$2.17 per unit
Over 40 units—\$2.33 per unit