Citywide Service

The City of Tracy now offers eleven TRACER bus routes, including new shuttle and commuter routes with morning and afternoon service to most local schools. It's easy to travel throughout Tracy for school, work, shopping or recreation. This guide includes everything you need to plan your trip.

HOW TO USE THIS GUIDE

The map on the reverse side of this guide shows each of the routes in a distinct color. All the bus stops are shown as yellow triangles along the route.

TIMEPOINTS (those bus stops highlighted on the schedule) are shown with a number in a circle. Use these easy steps to plan your trip:

- **1.** Use the map to identify the route(s) that connects where you are and where you wish to go.
- 2. Find the timepoint on that route which is nearest the bus stop where you wish to board.
- **3** Find the schedule for your route (it is shown in a matching color).
- Find the same numbered timepoint on the schedule. Read down to see what time buses depart from that point.
- 5. If you're boarding at a non-timepoint, use the nearest timepoint before your stop to estimate the bus departure time.

For personal trip planning assistance CALL (209) 831-4BUS (831-4287).

SERVICE HOURS AND DAYS

TRACER Routes A B C and D run Monday through Friday from approximately 7:00 am to 7:00 pm and Saturday from 9:00 am to 7:00 pm. The Commuter Routes E, F, G and H run only weekdays. TRACER Shuttle Routes South Tracy Shuttle and Arbor Shuttle run Monday through Saturday and ACE Shuttle runs only on weekdays. TRACER Fixed Route does not operate on Sundays or the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Sunday service available on-demand with TRACER Plus

Provide feedback on service to: Transit Coordinator, City of Tracy Transit Station, 50 E. Sixth Street, Tracy, CA 95376. Tel: (209) 831-6214, E-mail: Jayne.pramod@cityoftracy.org

FARES

STUDENTS RIDE FREE JULY 2024 TO JUNE 2025

CASH FARE (ONE WAY)										
Adult	Student *	Senior(65+)/Veteran/ Disabled/ADA/Medicare								
\$1.25	\$1.00	\$.50								
ADA ATTENDANT	CHILD 6 and under	ACCESS PASS*								
FREE	FREE	FREE								
DAY PASS (UNLIMITED TRIPS. SINGLE DAY)										
Adult	Student *	Senior(65+)/Veteran/ Disabled/ADA/Medicare								
\$3.00	\$2.50	\$1.25								
10-RIDE TICKET										
Adult	Student *	Senior(65+)/Veteran/ Disabled/ADA/Medicare								
\$12.50	\$10.00	\$5.00								
31 DAY PASS										
Adult	Student *	Senior(65+)/Veteran/ Disabled/Medicare								
\$35.00	\$28.00	\$17.50								

* K-12 Students, valid student ID or class schedule required. *ACCESS Pass - Access ADA-certified passenger

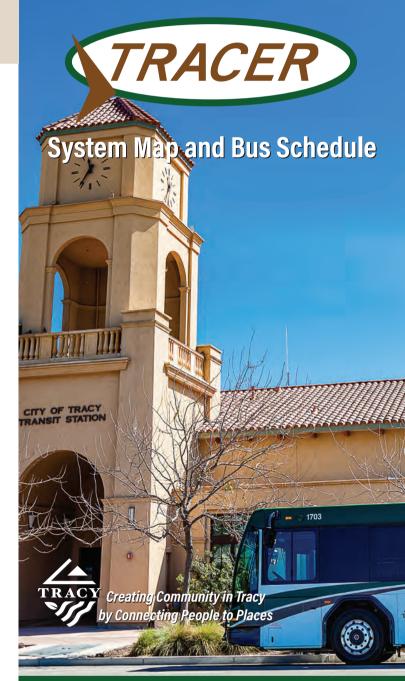
PASS SALES

TRACER riders can now purchase tickets via the VAMOS Mobility app. **Download the Vamos Mobility app now!** From the Apple App Store or Google Play.

All TRACER passes can be purchased on the bus, using exact cash. Passes can also be purchased, by cash or check, at the following locations:

- Tracy Transit Station, 50 E. Sixth Street Ticket hours: Monday – Friday: 8:00 am – 7:00 pm; Saturday: 10:00 am – 6:00 pm
- City Hall, 333 Civic Center Plaza. Alternate Fridays closed. Ticket hours: Monday – Friday, 8:00 am – 5:00 pm

Passes must be handed to the driver for verification prior to being seated. Each rider MUST possess and present their own bus fare or pass every time he/she boards the bus. Using or attempting to use another rider's bus fare or pass is NOT allowed.



INFORMATION ON BUS & SHUTTLES: (209) 831-4BUS (4287) WWW.RIDETRACER.COM

HOW TO CATCH THE BUS

TRACER bus stops are clearly marked with the sign shown here. To ensure you catch the bus, be at the bus stop a little before the scheduled departure time. (Do not stand in the road.) As the bus approaches, signal the driver that you wish to board by waving your hand. Once on board, pay your fare or show your pass to the driver, take a seat and enjoy the ride.

TRANSFERRING

You may need to transfer between

routes when you make a trip on TRACER. Transferring is not difficult, and transfers between routes are FREE when traveling continuously to your destination without stopping except to transfer to a different route. The driver will accept your transfer ticket if the bus you are transferring to is the first possible bus on that route that you can board after exiting the bus from which you transferred. You may not re-board the same route using a transfer. You must pay another fare to ride if you do not board the first possible bus on the route to which you are transferring.

TRACER

BUS

STOP

() () ()

ARBOR

SO TRACY ACE SHUTTLE SHUTTLE

(209) 831-4BUS(4287)

www.ridetracer.com

INFORMATION FOR THE BUS

Fixed Route Passengers are able to get information on the timing of the buses, including the South Tracy Shuttle/ACE Shuttle & Arbor Shuttle by calling **(209) 831-4BUS (4287)** During the following hours Mon-Fri: 5AM-7PM, Sat: 9AM-7PM.

WWW.RIDETRACER.COM

REGIONAL BUS SERVICE

San Joaquin Regional Transit District's (RTD) Route 90 connects Tracy to Stockton, Route 97 connects Tracy to Manteca and Route 150 connects Tracy to the Dublin BART Station. For information, call 1-800-HOW-TO-RIDE or (209) 943-1111, or visit **www.sanjoaquinrtd.com** For information on bus service to Bart and Bay Area, call RTD-BART Commuter at (888) 802-WORK (9675)

or Dibs Smart Travel (209) 235-1094, DibsMyWay.com

GREYHOUND

TRACY TRANSIT STATION

50 E. Sixth Street, Tracy, CA 95376, (209) 831-4BUS (4287) FOR CURRENT FARE & SCHEDULE INFORMATION 1-800-231-2222 (English) • 1-800-531-5332 (Español) www.greyhound.com

PARATRANSIT

MONDAY - SATURDAY No service on Sundays and holidays.

TRACER Paratransit provides door-to-door, shared-ride service for eligible individuals with certified disability, within the City limits. The goal of TRACER Paratransit is to provide timely, safe, personalized, and convenient transportation that meets the requirements of the Americans with Disabilities Act (ADA) of 1990. To apply for Paratransit Service, please call ACCESS San Joaquin (ASJ) at (209) 242-9965.

TRACER PLUS ON-DEMAND SERVICE

MONDAY - SUNDAY, No service on holidays.

TRACER Plus provides curb-to-curb, shared ride service for the general public, within the City limits, during the non-operating hours for the TRACER Fixed Route and Paratransit service. TRACER Plus vehicles are safe and accessible (can transport wheelchairs).

For information and service hours, please contact TRACER at (209) 831-4BUS (4287).

TRACER RIDING GUIDELINES AND POLICIES

BUS CODE OF CONDUCT : TRACER buses and facilities are for everyone. However, some activities that disrupt the safety, order, or rights of other passengers will not be tolerated.

For your security the Transit Station and buses are equipped with surveillance cameras which record audio and video.

Failure to follow these policies may result in ejection from a bus or transit facility by City of Tracy Police Department or TRACER employee.

KEEP YOUR COOL : Don't threaten or intimidate riders or bus drivers. It's unlawful to threaten the safety of a rider or driver, or interfere with the movement of a bus.

PAY YOUR FARE SHARE : One-Way fare is valid until you reach your destination, but not to exceed one full loop of any specific route. It is against law to evade payment of bus fare or misuse transfers, passes, or tickets to avoid fare payment. Doing so is punishable by a fine of up to \$250 (California Penal Code Section 640).

DO NOT DISTURB : For safety reasons, avoid talking to the driver while the bus is in motion. Excessive noise is not allowed. Use headphones with all audio devices.

BUCKLE UP OR PAY FINE : On buses equipped with seatbelt, all passengers (on vehicle seats or in a wheelchair) are required to wear seatbelt/shoulder harness under California Law. Passengers who do not wear are punishable by a fine (CVC 27318). Riders due to their disability cannot wear a seatbelt, must carry a letter from licensed physician stating the nature of the condition and why the restraint is inappropriate (CVC 27315(g)

MAKE WAY : Don't block the aisles or doors. If you have a bag or basket, make sure it's not blocking the aisle or doorway. Strollers, shopping carts, electric scooters and non-mobility devices must be folded before boarding and stowed safely away from the aisles. If you're standing, move back so others can board.

TRAVELLING WITH YOUR CHILDREN : Children must be always seated next to you. Strollers and non-mobility devices must be folded before boarding and stowed away from the aisles. **SORRY, NO PETS :** Transporting animals is prohibited except for certified service, guide, or signal dogs and other service dogs trained to assist passengers with disabilities.

NO SMOKING OR VAPING/CONSUMING ALCOHOL OR DRUGS; EATING OR DRINKING; AND LOUD DISTUR-

BANCES ABOARD : Smoking or vaping, consuming alcohol or drugs is prohibited on buses, at bus stops, and at the Transit Station. California Penal Code Section 640 prohibits smoking, eating or drinking, and loud disturbances aboard a bus. Additionally, spilled food and drinks pose serious safety hazards. Eating and drinking is not allowed on the bus, but you can bring food and drinks on board in closed containers.

UNACCEPTABLE CARGO : It is against the law to carry any explosives, acid, flammable liquid, toxic or hazardous materials, such as fireworks, car batteries or gasoline.

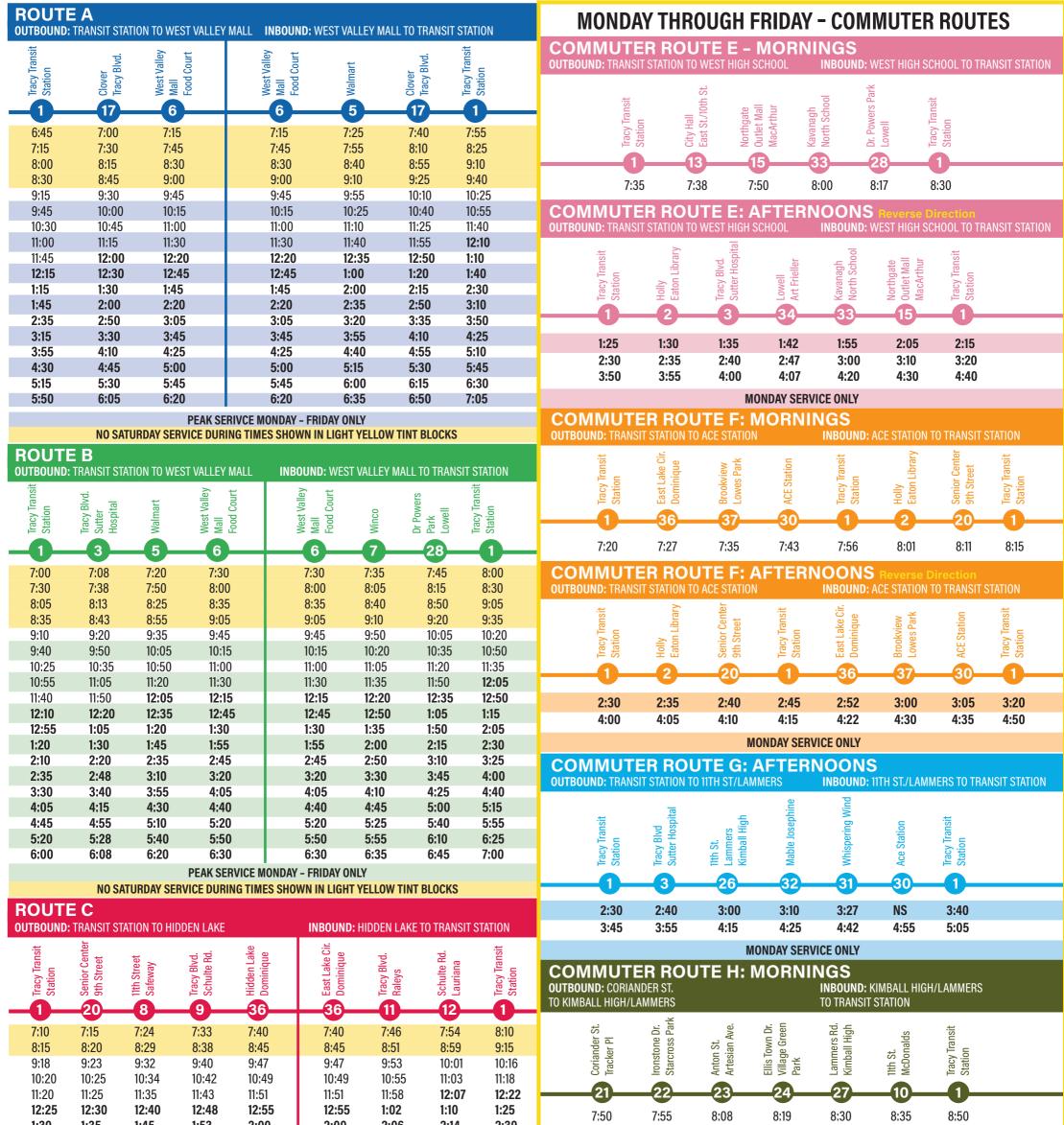
RIDER HEALTH SAFETY : Maintain acceptable standards of hygiene; open wounds or bodily fluids are considered a significant risk to the health or safety of others – (DOT ADA CFR 37.3).

END OF THE LINE : During your trip, as the bus approaches your stop, pull the cord to alert the driver that you wish to disembark. Please be sure the driver has enough time to make a safe stop. Misuse of stop request and unsafe traveling practice will not be tolerated. Prior to disembarking, gather your personal belongings and dispose of trash properly.

REDUCED FARES : TRACER offers reduced fares to seniors age 65 and over, individuals with qualifying disabilities, ADA,Medicare and Veteran card holders. For additional information contact TRACER Customer Service at (209) 831-4BUS(4287).

TITLE VI COMPLIANCE : City of Tracy TRACER is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B. Any person who believes that they have been subjected to discrimination may file a written complaint with the City of Tracy, Title VI Coordinator.

Report complaints to: Jayne Pramod, Title VI Coordinator, City of Tracy Transit Station, 50 E. Sixth Street, Tracy, CA 95376. Tel: (209) 831-6214, E-mail: Jayne.pramod@ cityoftracy.org



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NO SATURDAY SERVICE DURING TIMES SHOWN IN LIGHT YELLOW TINT BLOCKS																

