



MORE WAYS TO PAY:

PreAuthorized Payments (PAP)

PreAuthorized Payment service makes paying your utility bill easy. Sign up for this service and your bill will be paid automatically on the due date through a deduction from your checking account each month. You will still receive your utility bill each month, but with PAP you don't need to write a check. Simply deduct the bill amount from your check register and you are done!

To sign up, simply fill out the "Authorization" form below, and attach a voided check (deposit slips not accepted). You may drop it off at the City Of Tracy, Finance Department or mail it to 333 Civic Center Plaza, Tracy. You may also enclose it in the return envelope with your next payment for utility services. This "Authorization" form is also available for download at the City website: <http://www.ci.tracy.ca.us/?navid=76>

eCare-Electronic Paperless Billing

A. eCare and Credit Card

Sign up now for eCare online billing and start receiving your bill via eMail. Through eCare you may pay your bill online with a credit card (Visa or MasterCard). eCare is available, free of charge, to all residential customers. eCare provides you with an electronic version of your paper bill that can be viewed securely from your computer via the internet. Through eCare, you can also view your billing and service history.

With a click of the mouse, you can pay your bill on-line with your Visa or Mastercard. Credit card payments are **not recurring** and you must check your online billing statement monthly, and authorize payment by the due date. Payments received past the due date will be subject to late fees/penalties.

B. eCare and PAP

To make things easier, use eCare to receive your billing online and sign up for PAP as outlined above. Utility bills will be sent via eMail and your payments will automatically be charged to your checking account on the due date. No checks! No Stamps! No Hassles!

eCare is available at <https://ecare.ci.tracy.ca.us> Have your utility bill readily available. Your account number can be found in the upper right hand corner of your utility bill.

Detach here



City of Tracy

Finance and Administrative Services Department • 333 Civic Center Plaza • Tracy • CA • 95376-4062
Phone: 209-831-6800 • Fax: 209-831-6846
<http://www.ci.tracy.ca.us/?navid=76>

AUTHORIZATION FOR AUTOMATIC PAYMENT OF UTILITY BILL

I hereby authorize the City of Tracy to initiate debit entries (and if necessary, credit entries and adjustments for any debit entries in error) to my account(s) listed below. I also authorize the Financial Institution named below to debit and credit the same entries to such account(s).

Financial Institution	Transit/Routing Number*	Account Number
_____	_____	_____

Bank Location (address for Financial Institution from front of check):

PLEASE ATTACH A VOIDED CHECK

* The Transit/Routing Number is located at the lower left hand corner of your check (usually the first 9 digits). If you are unsure of this number, please check with your financial institution. The Transit/Routing number and bank account must be listed exactly as they appear on your check and you must attach a voided check (deposit slips not accepted).

LIST BELOW ALL ACCOUNTS TO BE AUTOMATICALLY PAID:

City Of Tracy Account Number _____	Service Address _____
City Of Tracy Account Number _____	Service Address _____
City Of Tracy Account Number _____	Service Address _____

This authorization shall remain in full force and effect until the City of Tracy has received written notification from me of its termination in such time and in such manner as to afford the City of Tracy and the Financial Institution a reasonable opportunity to act on it. I understand that failure to ensure sufficient funds to cover the debit of my account for the amount listed on my utility bill is sufficient cause for termination of this agreement by the City of Tracy Finance Department. Additional charges may be assessed to my utility account and the City of Tracy may terminate my utility services in such circumstance.

Name (Please Print)

Social Security/Driver's License Number

Signature
X

Date

Phone
()

Please return original signed application to City Of Tracy – Keep copy for your records

Please note: Preauthorized Payment Service will generally begin with the bill cycle following receipt of this application. However, continue to pay your bill until the message "AUTOPAY* DO NOT PAY" appears on your payment stub.



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ANNOUNCING CONVENIENT NEW WAYS TO PAY YOUR CITY OF TRACY UTILITY BILL!



PAY with CASH at 7-Eleven®

Pay your City of Tracy Utility Bill with CASH, 24/7, at any 7-Eleven® store using PayNearMe. No Fees!

PayNearMe: Easy as 1-2-3!

- 1 Take your City of Tracy Utility bill to 7-Eleven®
- 2 Ask the cashier to follow instructions near the barcode on your bill. Pay any amount, in cash from \$3 to \$1,000.
- 3 Get payment confirmation on your register receipt



NOTE: Remember to take your bill with you to 7-Eleven, payments in cash only.

7-Eleven® stores near you:

455 W Grant Line Rd, Tracy 2360 W Grant Line Rd, Tracy 25460 S Schulte Rd, Tracy

or visit <https://www.paynearme.com/locations> for other participating locations

You must bring your entire bill to a participating 7-Eleven before the due date. Only current bills will be accepted for payment, please note 7-Eleven barcode expiration date. Payments made by 11:50pm will be posted the next business day. Payments cannot be refunded by 7-Eleven. While any amount can be paid at 7-Eleven, partial payments will not prevent service disconnection.



292 Gibraltar Dr, Suite 104, Sunnyvale, CA 94089



PAY by PHONE using Check or Credit Card

Pay your City of Tracy Utility Bill by PHONE. Fully automated, available 24/7 and no fees! You can pay using Visa, MasterCard or Check. You can even check your balance.

- 1 Simply call 209-831-6800
- 2 Select option #1.
- 3 When prompted, enter your 10-digit account number (located at the top right of your monthly statement) and follow the instructions.



Save a stamp, gas and travel time. Avoid lines. Pay by Phone!!

Please note: Check payment by phone is not available if your service is disconnected or due to be disconnected or if your account is not in good standing because of excessive returned checks.

Please see reverse side for additional payment and billing options.