

Where Does Your Water Come From?

Sources of the City of Tracy's water supply include the Stanislaus River, the Delta-Mendota Canal, and groundwater pumped from wells. In 2009, surface water from the Stanislaus River comprised 62%, or 3.4 billion gallons. Surface water from the Delta-Mendota Canal comprised 31% of the total water supply, or 1.7 billion gallons. The groundwater supply comprised 7%, or 0.4 billion gallons of the total water supply. The Stanislaus River water supply is very soft water and has significantly reduced the minerals in the City's water supply. You may no longer need to use a water softener.



Water Quality Control

Before the water reaches your tap, samples are collected and tested in State-certified laboratories. The City of Tracy Utilities Division of the Public Works Department has a regular program of water quality monitoring and system inspection that ensures safe drinking water is delivered to you and your family.

As required by the Federal Safe Drinking Water Act, the City's water supplies must meet stringent water quality standards set by the California Department of Public Health and the United States Environmental Protection Agency. The City of Tracy completed a watershed sanitary survey of its drinking water sources in 2005. This survey can be obtained by contacting the Water Production Supervisor at the number provided below.

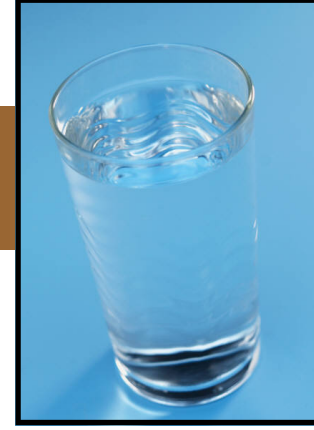
Water customers who are landlords receiving this report are asked to share this information with any tenant or user on the premises. The City of Tracy staff is available to answer your questions and provide further information. You are welcome to call Dan Wengrin, Water Production Supervisor, at (209) 831-6302.



2009 Consumer Confidence Report



Think Inside the Triangle™



CITY OF TRACY

We are pleased to report that during the past year, the water delivered to your home or business complied with, or exceeded, all state and federal drinking water requirements! We have compiled a table showing what substances were detected in our drinking water. Although all of the substances listed are under the maximum level allowable set by USEPA, we feel it is important that you know exactly what was detected and how much of the substance was present in the water.

In California, drinking water standards, also called Maximum Contaminant Levels (MCLs), are set in two categories: Primary Standards related to public health, and Secondary Standards which relate to the aesthetic qualities such as taste, odor, and color. Within you will find a complete listing of both types of standards along with the results of the analysis of your water supply.

This publication conforms to the regulation under SDWA requiring water utilities to provide detailed water quality information to each of their customers annually. We are committed to providing you with this information about your water supply because customers who are well informed are our best allies in supporting improvements necessary to maintain the highest quality drinking water standards.

Under the Safe Drinking Water Act (SDWA), USEPA is responsible for setting national limits for hundreds of substances in drinking water and also specifies various treatment that water systems must use to remove these substances. Each system continually monitors for these substances and reports directly to the California Department of Public Health if they were detected in the drinking water. EPA uses this data to ensure that the consumers are receiving clean water and to verify that states are enforcing the laws that regulate drinking water.

For more information on drought conditions visit <http://www.water.ca.gov/drought/>.

What does this mean to you as a resident or business owner of the City of Tracy? It means that we must all do our part to conserve water where possible both indoors and outdoors. Simple indoor measures like sweeping instead of rinsing off driveways, parking lots or sidewalks, keeping the water level low on pools to prevent splash out, using a carwash instead of hand washing, always selecting plants that are native to the area, watering less than 8 minutes per cycle. These simple ways to help conserve will enable the City to meet the required 20% goal and all without mandatory restriction to you the consumer.

consumers in an attempt to lower its water demand. as the City of Tracy have requested voluntary measures from its have already issued mandatory rationing while many others such reduce their water consumption. Some local water agencies be enacted by all cities and counties in California in an effort to and economic impacts. Emergency measures were required to ger declared an emergency due to continued water shortages wide by 2020. However, in early 2009, Governor Schwarzenegger declared that 20% reduction in per capita urban water use state-wide by 2020. The 20x2020 Agency Team was convened to develop a plan to the 20x2020. In March 2008, water use statewide by reduction in per capita achieve a 20 percent

With California facing water delivery challenges, conservation efforts are being stepped up across the state. On February 28, 2008 Governor Arnold Schwarzenegger wrote to the leadership of the California State Senate, outlining key elements of a comprehensive solution to problems in the Sacramento-San Joaquin Delta. The first element on the Governor's list was "a plan to achieve a 20 percent reduction in per capita water use statewide by 2020." In March 2008, the 20x2020 Agency Team was convened to develop a plan to achieve that 20% reduction in per capita urban water use state-wide by 2020. However, in early 2009, Governor Schwarzenegger declared an emergency due to continued water shortages and economic impacts. Emergency measures were required to be enacted by all cities and counties in California in an effort to reduce their water consumption. Some local water agencies have already issued mandatory rationing while many others such as the City of Tracy have requested voluntary measures from its consumers in an attempt to lower its water demand.



The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include:

- **Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;
- **Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;
- **Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses;
- **Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can come from gas stations, urban runoff and septic systems;
- **Radio Active Contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that the tap water is safe to drink, USEPA and the California Department of Public Health prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. California Department of Public Health regulations also establish limits for contaminants in bottled water that must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (800) 426-4791.



Substances Expected to be in the Drinking Water

Special Health Information



Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune disorders, and some elderly and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC (Center for Disease Control) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800) 426-4791.

What's in My Water?

ANALYTICAL PARAMETER	SURFACE WATER		WELL WATER			REGULATORY LIMITS		TYPICAL SOURCE
	SOUTH SAN JOAQUIN IRRIGATION DISTRICT	JOHN JONES WATER TREATMENT PLANT	AVERAGE	MINIMUM	MAXIMUM	MCLG or PHG	MAXIMUM CONTAMINANT LEVEL (MCL)	
PRIMARY STANDARDS								
INORGANIC (ug/L)								
Arsenic	ND	0	1	ND	2	0.004	10 ug/L	Erosion of natural deposits
Barium	21	23	24	20	27	2000	1000 ug/L	Erosion of natural deposits
Chromium	ND	1.2	5	4	6	100	50 ug/L	Erosion of natural deposits
Copper	ND	0	1	ND	6	170	1000 ug/L	Erosion of natural deposits
Iron	ND	0	66	ND	210	NA	300 ug/L	Erosion of natural deposits
Manganese	ND	0	7	ND	32	NA	50 ug/L	Erosion of natural deposits
Zinc	ND	0	4	ND	22	NA	5000 ug/L	Erosion of natural deposits
FLUORIDE (mg/L)								
Fluoride	ND	0.00	0.1	ND	0.2	1.0	2.0 mg/L	Erosion of natural deposits
NITRATE/NITRITE								
Nitrate (as NO ₃ ⁻)	ND	0.9	5.9	ND	9	45	45 mg/L	Runoff from fertilizer use; Erosion of natural deposits
Nitrate + Nitrite (sum as N)	ND	0.2	1.4	ND	1.9	10	10 mg/L	
REGULATED ORGANICS (ug/L)								
TRIHALOMETHANE								
Bromodichloromethane	1.6	15.0	ND	ND	ND	NA	NA	
Bromoform	ND	7.0	ND	ND	ND	NA	NA	
Chloroform	14.0	6.9	ND	ND	ND	NA	NA	
Dibromochloromethane	ND	19.0	ND	ND	ND	NA	NA	
Total Trihalomethane	15.6	47.9	ND	ND	ND	NA	80 ug/L	By-product of drinking water chlorination
RADIOACTIVITY (pCi/L)								
Gross Alpha	<3.0	<3.0	<3.0	<3.0	<3.0	NA	15 pCi/L	Erosion of natural deposits
SECONDARY STANDARDS								
Aesthetic - Related								
Apparent Color (Units)	ND	3.0	2.0	ND	3.0	NA	15 Units	Naturally occurring organic materials
Copper (ug/L)	ND	ND	1.0	ND	6.0	170	1000 ug/L	Erosion of natural deposits
Corrosivity Index	-0.8	-0.9	1.0	ND	1.0	NA	Non-corrosive	Naturally occurring
Iron (ug/L)	ND	ND	66	ND	210	NA	300 ug/L	Erosion of natural deposits
Manganese (ug/L)	ND	ND	8	ND	32	NA	50 ug/L	Erosion of natural deposits
Odor (TON)	2.0	4.0	2.0	1.0	3.0	NA	3 TON	Naturally occurring organic materials
Turbidity (NTU) ²	0.2	0.1	1.0	ND	3.0	NA	5 NTU	Soil runoff
Zinc (ug/L)	ND	ND	4.0	ND	22	NA	5000 ug/L	Erosion of natural deposits
Bicarbonate (HCO ₃) (mg/L)	41	41	162	120	230	NA	NS	Erosion of natural deposits
Total Alkalinity (CaCO ₃) (mg/L)	34	34	132	96	190	NA	NS	Erosion of natural deposits
Boron (B) (mg/L)	ND	ND	2.0	1.0	2.0	NA	NS	Erosion of natural deposits
Calcium (Ca) (mg/L)	14	16	68	51	91	NA	NS	Erosion of natural deposits
Magnesium (Mg) (mg/L)	2.1	12	26	23	31	NA	NS	Erosion of natural deposits
Sodium (Na) (mg/L)	4.5	57	122	94	150	NA	NS	Erosion of natural deposits
Total Hardness (CaCO ₃) (mg/L)	44	89	275	220	350	NA	NS	Erosion of natural deposits
TDS (mg/L)	64	270	693	560	830	NA	1000 mg/L	Erosion of natural deposits
Specific Conductance (umhos/cm)	110	480	1067	900	1300	NA	1600 umhos/cm	Substances that form ions when in water
Chloride (mg/L)	13	97	109	94	130	NA	500 mg/L	Erosion of natural deposits
Sulfate (mg/L)	2.4	38	245	190	300	NA	500 mg/L	Erosion of natural deposits
pH	8.2	8.6	7.0	7.0	8.0	NA	6.5 - 8.5 Units	NA
Cryptosporidium (oocyst/L)	0.004	0.091						
WATER DISTRIBUTION SYSTEM DATA SHEET								
BACTERIOLOGICAL (% Present)								
Coliform Density	<1	<1	<1	<1	<1	0	5% Present/mo	Municipal and industrial waste discharge
ORGANICS (ug/L)								
RUNNING ANNUAL AVERAGE								
Total Trihalomethane			47			NA	80 ug/L	By-product of drinking water chlorination
Total Haloacetic Acids			21			NA	60 ug/L	By-product of drinking water chlorination



STANISLAUS RIVER WATER IS HERE

The City of Tracy is committed to providing a safe, reliable and affordable water supply to meet the needs of the community today and in the future. The City has participated with the cities of Manteca, Lathrop, Escalon and the South San Joaquin Irrigation District to bring high quality Sierra water from the Stanislaus River. This water source has increased the reliability of the City water supplies by having a third source of supply and provide redundancy in treatment facilities by having a second water treatment plant. Delivery of water began in August 2005 and now comprises more than one half of the City's water supply.

CROSS CONNECTION PROTECTION

Backflow prevention assemblies are designed to allow water to flow into your home or office from the public water system but not allow water to flow in the reverse direction, creating effective cross connection protection. Reverse flow can carry untreatable pollutants and contaminants back to the public water system, compromising the water quality for all customers. Backflow prevention assemblies are required to be tested annually to ensure they are effectively protecting the public water system. If your residence has an active well on the premises or your business has fire sprinklers and/or landscaping, you probably have a backflow prevention assembly. For questions regarding annual testing requirements, please call (209) 831-4488.

WATER SOURCE ASSESSMENT

An assessment of the drinking water sources for the City of Tracy's water system was completed in June 2001. The sources are considered most vulnerable to the following activities: airports (maintenance and fueling areas), gas stations (historic and current), mining activities (historic and current), and septic and waste landfill dumps (historic and current). You may request a copy of the assessment by contacting Dan Wengrin at (209) 831-6302.

Six of the City's wells contain elevated levels of Boron. Boron is a naturally occurring, non-carcinogenic, unregulated contaminant.



Think Inside the Triangle™

DEFINITIONS

AL (Action Level): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements, which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible.

Secondary MCLs (SMCL) are set to protect the odor, taste, and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below, which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Primary Drinking Water Standard or PDWS: MCLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.

NA: Not applicable.

ND: Not detected.

NS: No standard.

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water.

ppb (Parts Per Billion): One part per billion (or micrograms per liter).

ppm (Parts Per Million): One part per million (or milligrams per liter).

pCi/L (Picocuries Per Liter): A measure of the natural rate of radioactive disintegration.

SAMPLING RESULTS SHOWING TREATMENT OF SURFACE WATER SOURCES

Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water (type of approved filtration technology used).

Turbidity of the filtered water must:

1. Be less than or equal to 0.3 NTU in 95% of measurements in a month.
2. Not exceed 1 NTU for more than eight consecutive hours.
3. Not exceed 3 NTU at any time.

Turbidity Performance Standards: Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results, which meet performance standards, are considered to be in compliance with filtration requirements (that must be met through the water treatment process).

Lowest monthly percentage of samples that met Turbidity Performance Standard No.1: 100%.

SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (To be completed only if there was a detection of lead or copper in the last sample set)	# Of Samples Collected	90TH Percentile Level Detected	# Sites Exceeding AL	AL	MCLG	Typical Source of Contaminant
Lead (ppb)	41	1.3	0	15	2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits.
Copper (ppm)	41	0.22	0	1.3	0.17	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives.