

GOAL 1

Further Develop an Organization that Attracts, Motivates, Develops and Retains a High Quality, Engaged, Informed and High **Performing Workforce.**

OBJECTIVES

- **1. Develop an organizational Succession Plan.**
- 2. Update Five Year Staffing Plan.
- 3. Re-implement internal employee development initiatives.

Customer Service

Honesty

Excellence



GOVERNANCE

Purpose: To retain and attract new talent, enhance fiscal stability, improve the use of technology, and enhance transparency for the betterment of the Tracy community.

GOAL 2

Ensure continued Fiscal Sustainability through **Financial and Budgetary** Stewardship.

OBJECTIVES

- **1. Initiate department-wide** review and update of financial policies and procedures.
- 2. Present quarterly fiscal updates to City Council and semi-annual revenue projections for TIMP and **Program Fees.**
- 3. Identify new revenue opportunities.
- 4. Identify opportunities to reduce expenditures.
- **5.** Identify fiscal sustainability programs.

Respect

GOAL 3

Identify Technological Resources to Promote Communication, **Enhance City Services, and Promote Organizational** Productivity.

OBJECTIVES

- **1. Research and implement** mechanisms to improve interdepartmental communication.
- 2. Identify and implement methods to improve organizational productivity.
- 3. Implement additional **Enterprise Resource Planning software** modules.

Innovation

Stewardship



Hospitality