

NOTICE OF REGULAR MEETING

Pursuant to Section 54954.2 of the Government Code of the State of California, a Regular meeting of the **SOUTH COUNTY FIRE AUTHORITY** is hereby called for:

Date/Time: **Tuesday, April 17, 2012, 5:30 p.m.**
(or as soon thereafter as possible)

Location: **Council Chambers**
333 Civic Center Plaza, Tracy

Government Code Section 54954.3 states that every public meeting shall provide an opportunity for the public to address the South County Fire Authority on any item, before or during consideration of the item, however no action shall be taken on any item not on the agenda.

1. Call to Order
2. Roll Call
3. Items from the Audience - *In accordance with Procedures for Preparation, Posting and Distribution of Agendas and the Conduct of Public Meetings, adopted by Resolution 2008-140 any item not on the agenda brought up by the public at a meeting, shall be automatically referred to staff. If staff is not able to resolve the matter satisfactorily, the member of the public may request a Board Member to sponsor the item for discussion at a future meeting.*
4. Approval of Minutes
5. ACCEPT A REPORT ON THE SOUTH COUNTY FIRE AUTHORITY EMERGENCY RESPONSE PERFORMANCE FOR THIRD QUARTER OF FISCAL YEAR 2011-2012
6. RECEIVE AND DISCUSS A PRESENTATION REGARDING THE GOVERNANCE MODEL AND OVERVIEW OF THE PROPOSED PROCESS
7. Items from the Audience
8. Adjournment



Chairperson

April 12, 2012

The City of Tracy is in compliance with the Americans with Disabilities Act and will make all reasonable accommodations for the disabled to participate in public meetings. Persons requiring assistance or auxiliary aids in order to participate, should call City Hall (209-831-6000), at least 24 hours prior to the meeting.

Any materials distributed to the majority of the South County Fire Authority regarding any item on this agenda will be made available for public inspection in the City Clerk's office located at 333 Civic Center Plaza, Tracy, during normal business hours

January 17, 2012, 5:00 p.m.

Council Chambers, 333 Civic Center Plaza

Web Site: www.ci.tracy.ca.us

1. Call to Order – Chairperson Ives called the meeting to order at 5:00 p.m.
2. Roll Call – Roll call found Directors Abercrombie, Reece, Thoming and Chairperson Ives present.
3. Items from the Audience - None.
4. Approval of Minutes – It was moved by Director Abercrombie and seconded by Director Thoming to adopt the regular meeting minutes of October 18, 2011. Voice vote found all in favor; passed and so ordered.
5. ACCEPT A REPORT ON THE SOUTH COUNTY FIRE AUTHORITY EMERGENCY RESPONSE PERFORMANCE FOR SECOND QUARTER OF FISCAL YEAR 2011/2012
Fire Chief Al Nero presented the staff report. The Tracy Fire Department strives to meet its “first-due” response time performance objectives and its goal to assemble an effective response force at working structure fires. Measuring response performance allows the department to analyze effectiveness and efficiency of service delivery.

There were a total of 1,469 incidents in the South County Fire Authority (SCFA) during the second quarter of Fiscal Year 2011/2012. This is an increase of 122 incidents when compared to the second quarter of 2010/2011. The distribution of incidents among the jurisdictions of the SCFA remains consistent where the majority of incidents occurred in the City (72%), followed by Tracy Rural Fire District (14%), Mountain House Community Services District (5%), Freeways (5%), and other areas outside of the SCFA (4%).

During the evaluation period, the department responded to a total of 37 structure fires, nine of which resulted in actual working fires on arrival. Three residential structure fires resulted in significant dollar loss, E. 22nd Street for \$150,000, Twin Oaks Drive for \$125,000, and in Mountain House on Byron Highway for \$211,371. A commercial fire at the West Valley Bowl was contained by the fire sprinkler system and damage was limited to \$9,000. The most significant fire loss in the Tracy Rural Fire Protection District (TRFPD) was a tractor valued at \$450,000 that was completely destroyed.

The goal of the department is to confine residential structure fires to the room of origin. In the City this goal is to confine them to the room of origin 75% of the time. The goal was met at 75% in the City. In the Rural areas and in Mountain House this goal is 25% of the time. There were no residential structure fires in the Rural area during the second quarter. The one residential fire that occurred in Mountain House during the second quarter was not confined to the room of origin; it extended from the garage to several rooms of the home as well as to the attic.

Since the July 19, 2011, SCFA meeting staff has presented a new methodology of representing response data. The report includes this methodology and the type of analysis recommended by the Commission on Fire Accreditation International (CFAI). The four components of response time are presented comparing them to the desired benchmarks and to the acceptable baselines. Benchmarks are the desired level of service (performance objectives of the SCFA) and baselines are the lower end of the acceptable best practices range (established by the CFAI). The 90th percentile time means that for a set of values at least 90% of them are less than or equal to the time displayed.

During the second quarter of Fiscal Year 2011/2012, the department responded to 50% of all emergency incidents within the total reflex performance objective of 6.5 minutes in the City. This is down 1% in the City from Fiscal Year 2010/2011. The 90th percentile for all incidents was 8 minutes and 33 seconds meaning 90% of all incidents were responded to within 8:33 or less in the City.

The TRFPD response performance during the second quarter decreased from 70% in Fiscal Year 2010/2011 to 68% of all emergency incidents within the total reflex performance objective of ten minutes. The 90th percentile for all incidents was 11 minutes and 28 seconds meaning 90% of all incidents were responded to within 11:28 or less.

When compared to last fiscal year, the response performance in the Mountain House Community Services District improved by 6% during the second quarter of Fiscal Year 2011/2012. The department responded to 32% of all emergency incidents within the total reflex performance objective of 6.5 minutes. The 90th percentile for all incidents was 9 minutes and 7 seconds.

Staff recommended the Board of Directors accept the South County Fire Authority Quarterly Response Performance Report for the second quarter of Fiscal Year 2011/2012.

Director Reece asked if the 37 structure fire calls the department had responded to was a high amount. Fire Chief Nero responded that 37 was the total number of structure fire calls, not actual working fires upon arrival.

Director Reece stated that Tracy Rural had 10 structure fire calls which also seemed high. Fire Chief Nero responded that they were also calls, not necessarily houses that were on fire.

Director Reece asked if the tractor fire would be included under vehicle loss. Fire Chief Nero responded that was correct.

Chairperson Ives asked for confirmation that the one structure fire that occurred in Mountain House was not a new home. Chairperson Ives added the fire may have been an older home due to its location on Byron Highway. Fire Chief Nero responded staff would have to confirm that information.

Director Thoming stated the report had touched on working with Lifecom, and asked if the department had any details on what the agency is trying to do to improve the response statistics. Fire Chief Nero responded that specific fire dispatcher training to

the Lifecom dispatchers was being provided. This resulted in faster call processing times. Fire Chief Nero also added that staff is working with Lifecom not only through the department, but other customers of Lifecom, to get some adjustments in the way Lifecom sends units to calls. Fire Chief Nero added there should be dramatic decreases in call processing times once those ideas are in place.

Robert Tanner, 1371 Rusher Street, questioned why the City's 75% and Rural's 25% goal of confining moderate risk structure fires to room of origin has not been increased since those goals are being exceeded. Mr. Tanner stated he would like to see the percentages increased to challenge the department.

Director Abercrombie stated the Fire Department provides services to the community outside of their duties. Director Abercrombie added he would like to see a report that recognizes the additional services completed by the Fire Department. Fire Chief Nero responded that staff would be preparing a comprehensive annual report on all activities of the Fire Department, which would be an appropriate place for the additional services to be reported.

It was moved by Director Abercrombie and seconded by Director Reece to accept the South County Fire Authority Quarterly Response Performance Report for the second quarter of Fiscal Year 2011/2011. Voice vote found all in favor; passed and so ordered.

6. ELECTION OF A CHAIRPERSON AND VICE-CHAIRPERSON OF THE SOUTH COUNTY FIRE AUTHORITY BOARD FOR THE 2012 CALENDAR YEAR - Per the Joint Exercise of Powers Agreement of the South County Fire Authority (SCFA), the governing board shall be administered by a Board of Directors consisting of four members. Two members shall be Tracy City Council members and two members shall be Tracy Rural Fire Protection District Board members.

The Board of Directors will elect annually a Chairperson and Vice-Chairperson from its members. The Chairperson and Vice-Chairperson shall rotate from each member agency, and the Chairperson and Vice-Chairperson shall not be appointed from the same member agency.

As the previous election of a Chairperson for the SCFA Board was conducted during the January 18, 2011, meeting, with the Chairperson being elected from the City of Tracy and the Vice-Chairperson being elected from the Tracy Rural Fire Protection District, the Board must rotate the 2012 election and the Chairperson will be elected from the Tracy Rural Fire Protection District, and the Vice-Chairperson will be elected from the City of Tracy.

In the event of the disqualification, or permanent inability to serve as the Chairperson during the year, another member from the same agency shall be appointed Chairperson to fulfill the one-year term.

The Chairperson shall sign all contracts on behalf of the Authority and shall perform other duties that may be imposed by the Board of Directors. The Vice-Chairperson shall act, sign contracts, and perform all of the Chairperson's duties in the temporary absence of the Chairperson.

Staff recommended that the Board of Directors of the South County Fire Authority, by motion, elect for calendar year 2012 a Chairperson from the Tracy Rural Fire Protection District and a Vice-Chairperson from the City of Tracy.

Director Reece motioned to appoint Director Thoming, Tracy Rural Fire Protection District, as Chairperson for 2012. Director Abercrombie seconded the motion. Voice vote found all in favor; passed and so ordered. Chairperson Ives motioned to appoint Director Abercrombie, City of Tracy, as the Vice Chairperson for 2012. Director Thoming seconded the motion. Voice vote found all in favor; passed and so ordered.

7. Items from the Audience - None
8. Adjournment – It was moved by Director Abercrombie and seconded by Director Thoming to adjourn. Voice vote found all in favor; passed and so ordered. Time: 5:11 p.m.

The above are summary minutes. The above agenda was posted at Tracy City Hall on January 12, 2012.

Attest:

Chairperson

Secretary

SCFA AGENDA ITEM 5

REQUEST

**ACCEPT A REPORT ON THE SOUTH COUNTY FIRE AUTHORITY EMERGENCY
RESPONSE PERFORMANCE FOR THIRD QUARTER OF FISCAL YEAR 2011-2012**

EXECUTIVE SUMMARY

The following report is a summary of all emergency response performance for the third quarter of fiscal year 2011/2012 relative to established performance objectives. Response performance remains on par and fairly consistent.

DISCUSSION

This report presents historical fire department response information for the third quarter of Fiscal Year 2011/2012.

There were a total of 1453 incidents in the South County Fire Authority (SCFA) during the third quarter of fiscal year 2011/2012. This is an increase of 177 incidents compared to the third quarter of 2010/2011. The distribution of incidents among the jurisdictions of the SCFA remains consistent where the majority of incidents occurred in the City (74%), followed by Tracy Rural Fire District (13.5%), Mountain House Community Services District (5.5%), Freeways (4%), and other areas outside of the SCFA (3%).

During the evaluation period the department responded to a total of 30 structure fires, 7 were actual working fires on arrival of fire companies. All of the working fires involved residential structures inside of the City limits. The most significant of these occurred on 2/17/12 where three persons suffered burn injuries. Three of the largest dollar loss fires during the period occurred on 2/16/12 at Whispering Wind Dr. (\$118,000 in loss – caused by outside shed fire that extended to the attic of the home), on 2/26/12 at Berverdor Ave 22nd St. (\$145,000 in loss – caused by cooking), and on 3/1/12 at Gotland Ct. (\$20,500 in loss – started during the initial testing of a newly installed heating and air conditioning unit).

The goal of the department is to confine residential structure fires to the room of origin or less 90% of the time. Through the first three quarters of this fiscal year that goal has been met 71% of the time in the City. There were no residential structure fires in the Rural or Mountain House areas during the third quarter. Another goal of the department is to respond to all emergencies quickly.

Since the July 2011 SCFA board meeting staff has presented response time data that looks at the four components of response time, "Call Processing," "Turnout Time," "Travel Time," and the "Total Reflex Time." These times are compared to the desired benchmarks and to the acceptable baselines.

During the third quarter of Fiscal Year 2011/2012, the department responded to 52% of all emergency incidents inside of the City of Tracy within the total reflex performance objective of 6.5 minutes. This is an improvement in the City of 1% compared to fiscal

year 2010-2011. The 90th percentile for all incidents in the City was 8 minutes and 24 seconds (8:24) meaning 90% of all incidents were responded to within 8:24 or less.

In the third quarter of Fiscal Year 2011/2012 the fire department responded to 66% of all emergency incidents in the TRFPD within the total reflex performance objective of 10 minutes. This is down 4% from the previous fiscal year. The 90th percentile for all incidents in the rural area was 11 minutes and 25 seconds; 90% of all incidents were responded to within 11:25 or less.

Response performance in the Mountain House Community Services District was down by 1% during the past quarter compared to fiscal year 2010/2011. The department responded to 25% of all emergency incidents within the total reflex performance objective of 6.5 minutes. The 90th percentile for all incidents was 9 minutes and 52 seconds (9:52).

FISCAL IMPACT

There is no fiscal impact related to receiving this report

RECOMMENDATION

Staff recommends the Board of Directors accept the South County Fire Authority Quarterly Response Performance Report for the third quarter of Fiscal Year 2011-2012.

Prepared by: Steve Hanlon, Fire Division Chief

Reviewed by: Al Nero, Fire Chief

Approved by: Leon Churchill, Jr., Executive Director

Attachment – South County Fire Authority Quarterly Response Performance Report



South County Fire Authority Quarterly Response Performance Report

Third Quarter - Fiscal Year 2011/2012 (January 1, 2012 through March 31, 2012)

This report reflects incident responses for all jurisdictions of the South County Fire Authority during the third quarter of Fiscal Year 2011/2012. It includes fire department response for the City of Tracy, the Tracy Rural Fire Protection District, and the town of Mountain House.

Tables and charts display the numbers of incidents occurring in each jurisdiction of the South County Fire Authority, responses per company, the total number of incident for the past year, response performance, and a summary of the major fires that have occurred to date during the third quarter of Fiscal Year 2011/2012.

Incidents by Type – Third Quarter FY 2011/2012

The following table displays the percentage of incident types dispatched in each jurisdiction of the South County Fire Authority during the third quarter of Fiscal Year 2011/2012.

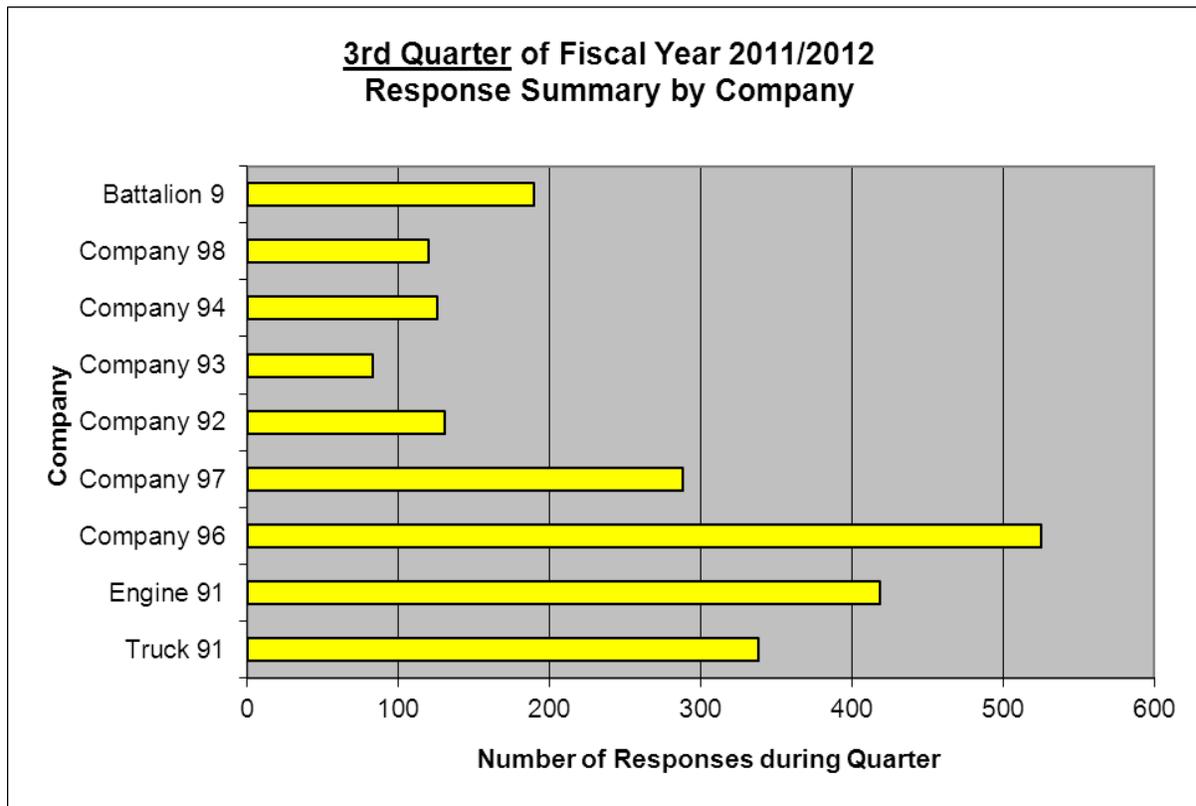
<u>Call Type</u>	<u>City</u>	<u>Rural</u>	<u>Mt. House</u>	<u>Freeway</u>	<u>Other</u>	<u>TOTALS</u>
Fires	4.2%	14.4%	3%	18%	16%	6%
EMS/Rescue	80.1%	70.1%	81%	67%	78%	78%
Hazardous Condition	1.8%	3.1%	4%	10%	4%	2%
Service	3.9%	7.2%	4%	5%	2%	4%
Alarm	10.0%	4.6%	9%	0%	0%	9%
Other	0.0%	0.5%	0%	0%	0%	0%
TOTALS	1075	194	79	60	45	1453
Percentage of Total	74%	13%	5%	4%	3%	

Responses by Company of the South County Fire Authority

This table shows the number of responses that each fire unit was attached to during the third quarter of fiscal year 2011/2012. These responses incorporate multiple units that have responded to a single incident.

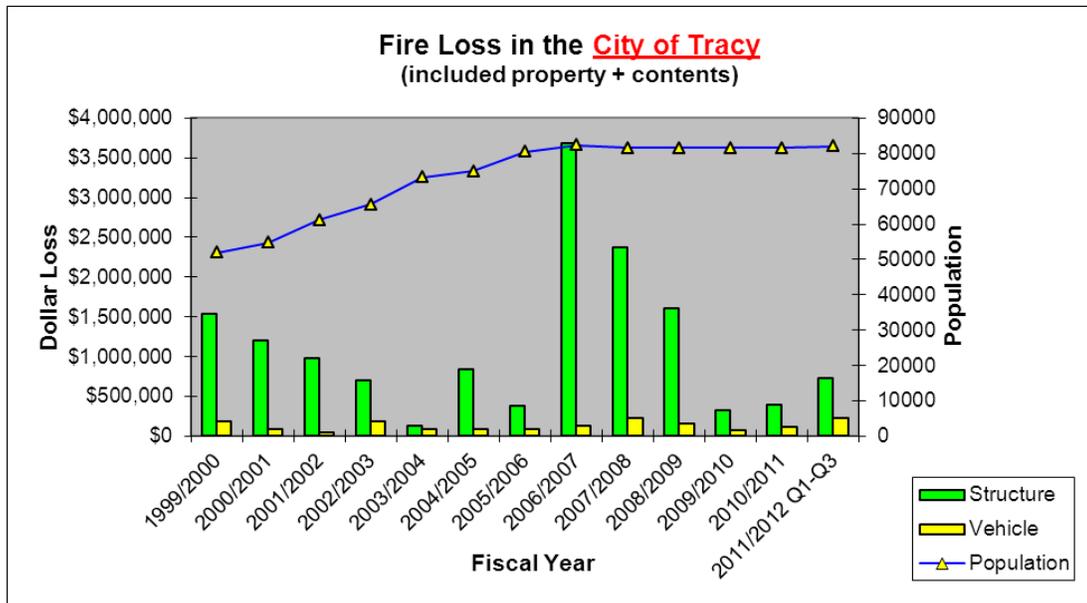
Company	City	Rural	Mt. House	Freeway	Other	TOTALS
Truck 91	252	39	8	35	4	338
Engine 91	362	30	7	19	1	419
Company 96	453	39	3	22	8	525
Company 97	226	46	0	13	3	288
Company 92	54	48	0	17	12	131
Company 93	12	46	0	16	9	83
Company 94	42	38	7	19	20	126
Company 98	17	14	72	7	10	120
Battalion 9	88	51	5	38	8	190
TOTALS	1506	351	102	186	75	2220
Percentage of Total	68%	16%	5%	8%	3%	100%

The chart below displays the number of responses per company during the third quarter of Fiscal Year 2011/2012. The data for this bar chart is from the table above.

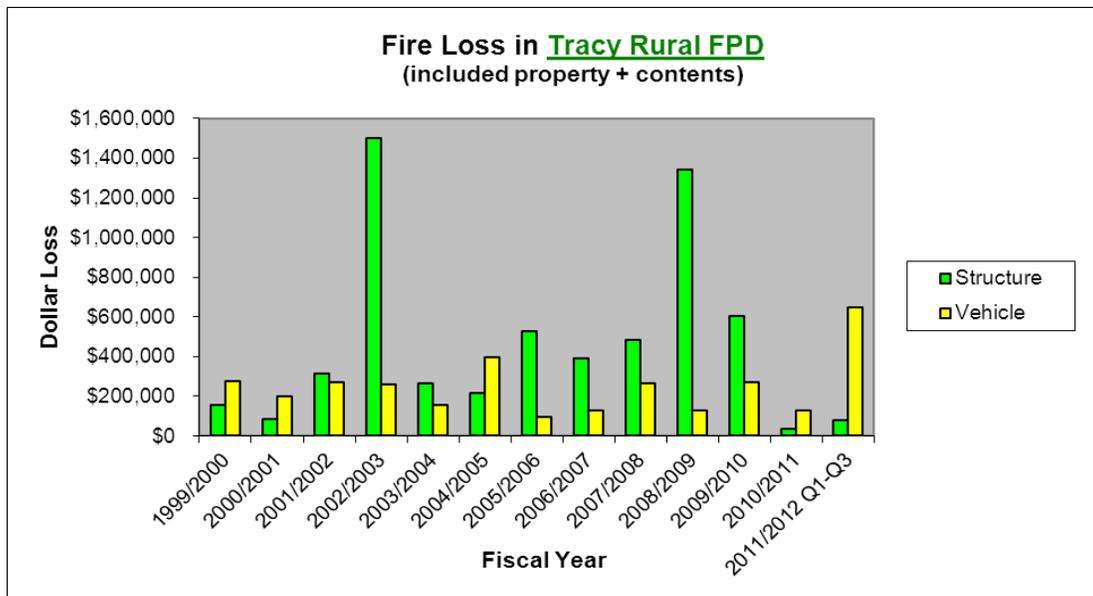


Structure Fire Loss

During the third quarter of Fiscal Year 2011/2012 the Fire Department was dispatched to twenty-six structure fires in the City of Tracy. Seven turned out to be actual working fires on arrival of the fire department. Three young adults were injured as a result of a fire at the Paradise Apartments, 1441 Parker Ave., on 2/17/2012.



The Fire Department was dispatched to three structure fires in the Tracy Rural Fire Protection District during the first quarter of Fiscal Year 2011/2012. All three fires were out upon arrival of the fire department. The spike up in vehicle fire loss this fiscal year is attributed mainly to one fire, a tractor fire that occurred on 11/8/11 near Wright Rd. It was a total loss with a value of \$450,000.



Structure Loss

The following table lists the most significant dollar loss fires that occurred during the third quarter of fiscal year 2011/2012. This list includes only fires with over \$10,000 in combined property and content loss.

City of Tracy Structure Fire Loss

Tracy Rural FPD Structure Fire Loss

Date	Address	Dollar Loss	Date	Address	Dollar Loss
2/16/2012	1320 Whispering Wind	\$118,000		No fires over \$10K in loss during Q3	
2/17/2012	1441 Parker Ave.	\$15,850			
2/23/2012	1464 Yorkshire Loop	\$13,000			
2/23/2012	223 Beverdore Ave.	\$145,000			
3/1/2012	864 S. Gotland Ct.	\$20,500			
3/28/2012	70 S. Hickory Ave.	\$10,000			

MHCS D Structure Fire Loss

Date	Address	Dollar Loss
	No fires over \$10K in loss during Q3	

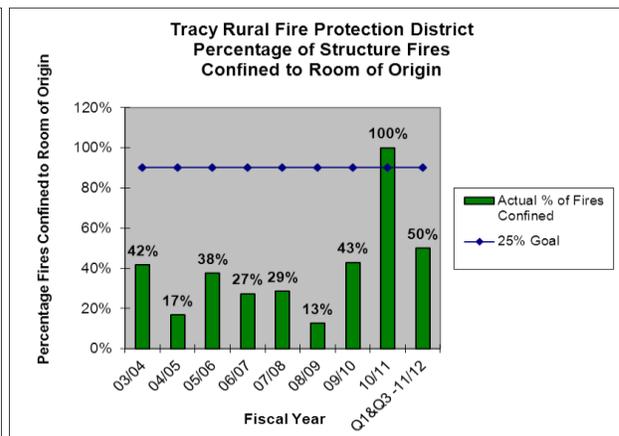
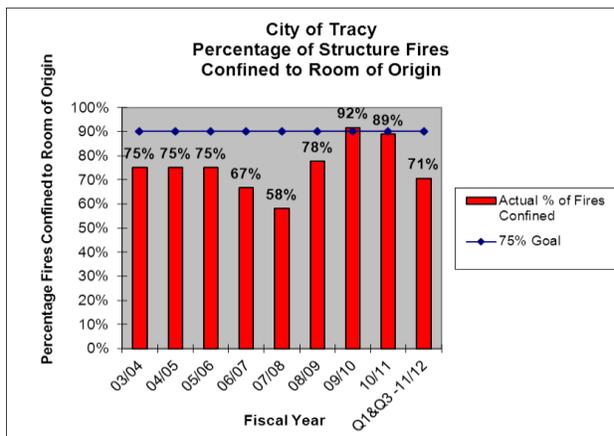
“Moderate Risk” Structure Fires Confined to Room of Origin

The majority of structure fires in the South County Fire Authority occur in residential structures. When an effective response force can be assembled to safely mitigate these types of fires, the outcome is usually positive. The following are the South County Fire Authority Moderate risk structure fire objectives:

- To confine “moderate risk” structure fires to the room of origin or less 90% of the time in the City.
- To confine “moderate risk” structure fires to the room of origin or less 90% of the time in the District.

Additional resources have help firefighters assemble an effective response force at residential structure fires. On October 30, 2008 an engine company was added at Station 91.

The chart on the following page displays the percentage of structure fires confined to the room of origin or less since Fiscal Year 2003/2004. Three single family detached residential fires in the City extended partially into the attic during the third quarter of fiscal year 2011/2012.



Queuing

Queuing is a term used to describe the occurrence of simultaneous calls in one fire company's first-due area. When simultaneous calls are dispatched in one company's first-due area, a response from another company is required. This pulls resources from another area thus creating a void in the service delivery system and potentially creating a delay in response. A certain level of queuing is anticipated for fire department units relative to a static response system.

Acceptable queuing ranges from zero to twelve percent (0% to 12%). In 2006/2007 Station 91's first-due area has had the most obvious queuing issue.

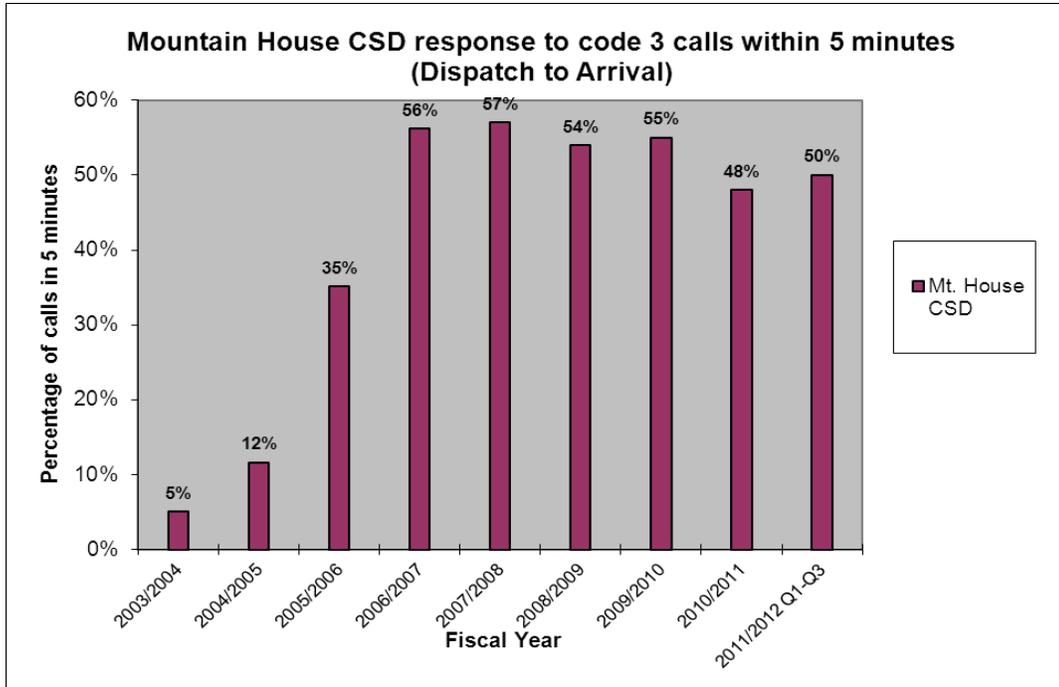
Queuing has improved to acceptable levels since an additional engine company was housed at Station 91 on October 30, 2008. The following table displays the queuing percentages in each fire station's response area since Fiscal Year 2006/2007.

South County Fire Authority Queuing

Station Response Area	% of incidents handled by non-first due 2006/2007 (from SOC report)	% of incidents handled by non-first due FY 2008/2009	% of incidents handled by non-first due FY 2009/2010	% of incidents handled by non-first due FY 2010/2011	% of incidents handled by non-first-due <u>Q-1 - Q3</u> FY 2011/2012
91	17%	8%	8%	5%	4%
92	9%	10%	8%	3%	4%
93	6%	6%	3%	2%	2%
94	14%	15%	9%	4%	3%
96	11%	10%	8%	7%	6%
97	10%	9%	6%	6%	5%
98	13%	5%	3%	3%	3%

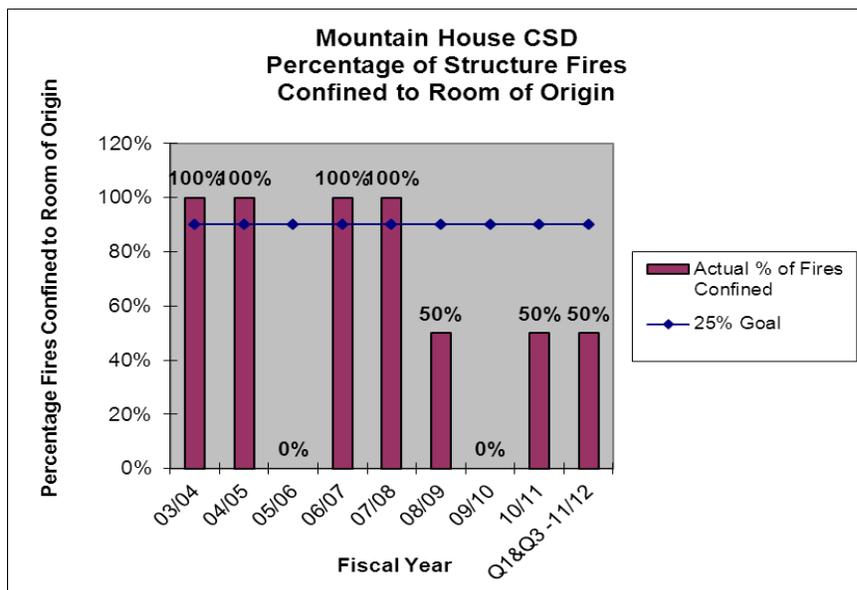
Mountain House Community Services District Response Performance

The charts below display the Mountain House Community Services District response performance and the percentage of “moderate risk structure fires confined to the room of origin or less since the 2003/2004 Fiscal Year.



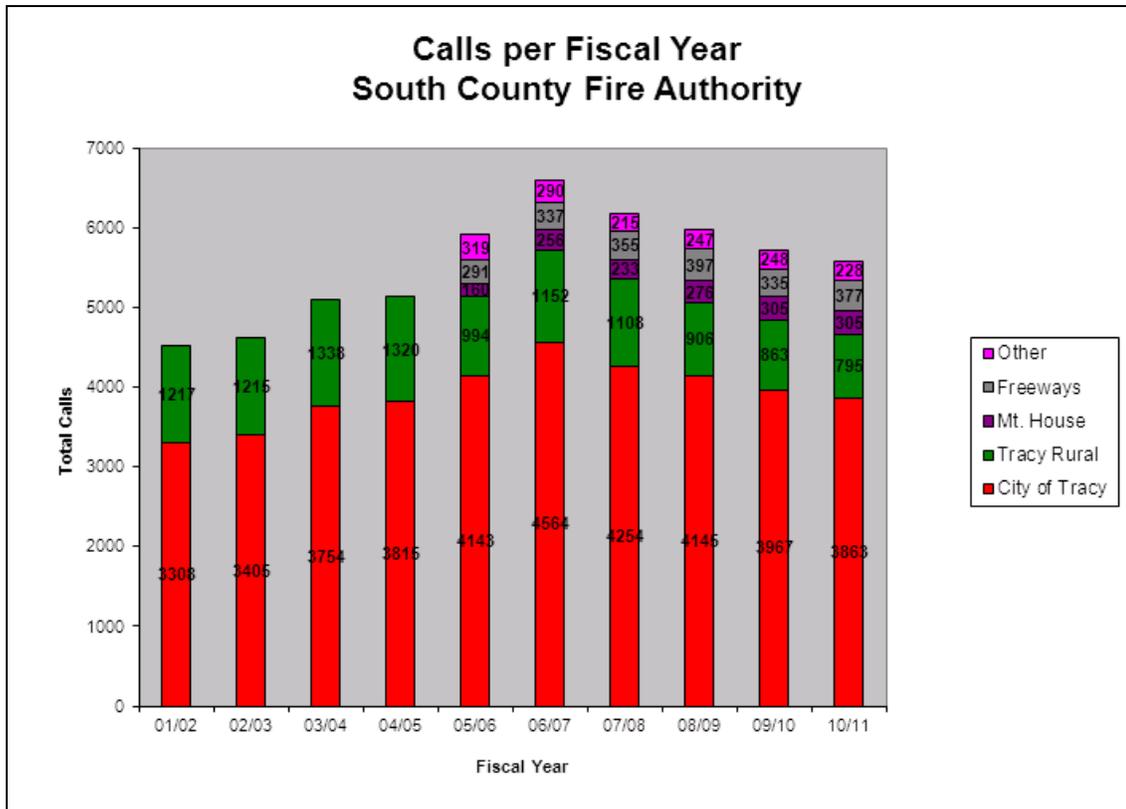
“Moderate Risk” Structure Fires Confined to Room of Origin

The Fire Department was dispatched to two structure fires in the Mountain House Community Services District during the third quarter of fiscal year 2011/2012. Both fires were out upon arrival of the fire department.



Total Number of Incidents per Fiscal Year (1999-2000 through 2010/2011)

This chart shows the numbers of incidents by jurisdiction in the South County Fire Authority since fiscal year 2001/2002.



Components of Response Time

The tables on the following pages display each of the components of response time for the third quarters of fiscal year 2011/2012 and for fiscal year 2010/2011. The components of response time are “call processing,” “turnout time,” “travel time,” and the sum of the three, “total reflex time.”

There are two sets of tables for each jurisdiction. The two tables above the center line display how the fire department has performed during the past quarter compared to the “benchmark” and the “baseline.” The two tables below the center line display the “benchmark” and the “baseline” for last fiscal year.

Benchmarks are the desired level of service.

Baselines are the lower end of the acceptable best practices range (established by the Commission on Fire Accreditation International).

90th percentile time means that for a set of values at least ninety percent (90%) of them are less than or equal to the time displayed.

City of Tracy Response Performance - Third Quarter FY 2011/2012 and FY 10/11

SCFA Existing Response Performance Objectives (BENCHMARKS)

City of Tracy - 3rd Quarter Fiscal Year 2011/2012

EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	13% @ 1:00	3:44	Call Processing	44% @ 1:00	2:02	Call Processing	14% @ 1:00	3:05
Turnout Time	46% @ 1:00	1:48	Turnout Time	0% @ 1:00	2:34	Turnout Time	67% @ 1:00	1:52
Travel Time	80% @ 4:00	4:45	Travel Time	89% @ 4:00	3:14	Travel Time	80% @ 4:00	4:50
Total Reflex Time	51% @ 6:00	8:15	Total Reflex Time	67% @ 6:00	6:24	Total Reflex Time	52% @ 6:00	8:24

*******SCFA Existing Response Performance Objectives (Urban BASELINES from CFAI)*******

City of Tracy - 3rd Quarter Fiscal Year 2011/2012

EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	31% @ 1:30	3:44	Call Processing	89% @ 1:30	2:02	Call Processing	33% @ 1:30	3:05
Turnout Time	81% @ 1:30	1:48	Turnout Time	56% @ 1:30	2:34	Turnout Time	92% @ 1:30	1:52
Travel Time	93% @ 5:12	4:45	Travel Time	89% @ 5:12	3:14	Travel Time	93% @ 5:12	4:50
Total Reflex Time	90% @ 8:12	8:15	Total Reflex Time	89% @ 8:12	6:24	Total Reflex Time	89% @ 8:12	8:24

SCFA Existing Response Performance Objectives (BENCHMARKS)

City of Tracy - Fiscal Year 2010/2011

EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	10% @ 1:00	3:19	Call Processing	14% @ 1:00	3:16	Call Processing	13% @ 1:00	3:15
Turnout Time	41% @ 1:00	1:49	Turnout Time	19% @ 1:00	2:37	Turnout Time	67% @ 1:00	1:54
Travel Time	82% @ 4:00	4:42	Travel Time	86% @ 4:00	4:31	Travel Time	78% @ 4:00	4:58
Total Reflex Time	52% @ 6:00	8:21	Total Reflex Time	71% @ 6:00	7:38	Total Reflex Time	51% @ 6:00	8:32

*******SCFA Existing Response Performance Objectives (Urban BASELINES from CFAI)*******

City of Tracy - Fiscal Year 2010/2011

EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	27% @ 1:30	3:19	Call Processing	38% @ 1:30	3:16	Call Processing	34% @ 1:30	3:15
Turnout Time	79% @ 1:30	1:49	Turnout Time	67% @ 1:30	2:37	Turnout Time	92% @ 1:30	1:54
Travel Time	94% @ 5:12	4:42	Travel Time	96% @ 5:12	4:31	Travel Time	92% @ 5:12	4:58
Total Reflex Time	89% @ 8:12	8:21	Total Reflex Time	96% @ 8:12	7:38	Total Reflex Time	88% @ 8:12	8:32

Tracy Rural Fire Protection District Response Performance - Third Quarter FY 2011/2012 and FY 10/11

SCFA Existing Response Performance Objectives (BENCHMARKS)								
Tracy Rural Fire Protection District - <u>Third Quarter</u> Fiscal Year 2011/2012								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	13% @ 1:00	3:41	Call Processing	N/A	N/A	Call Processing	12% @ 1:00	3:20
Turnout Time	34% @ 1:00	2:05	Turnout Time	N/A	N/A	Turnout Time	61% @ 1:00	2:06
Travel Time	80% @ 7:30	8:41	Travel Time	N/A	N/A	Travel Time	80% @ 7:30	8:49
Total Reflex Time	65% @ 9:30	12:27	Total Reflex Time	N/A	N/A	Total Reflex Time	66% @ 9:30	12:25

*****SCFA Existing Response Performance Objectives (Rural BASELINES from CFAI)*****								
Tracy Rural Fire Protection District - <u>Third Quarter</u> Fiscal Year 2011/2012								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	32% @ 1:30	3:41	Call Processing	N/A	N/A	Call Processing	40% @ 1:30	3:20
Turnout Time	73% @ 1:30	2:05	Turnout Time	N/A	N/A	Turnout Time	92% @ 1:30	2:06
Travel Time	98% @ 13:00	8:41	Travel Time	N/A	N/A	Travel Time	98% @ 13:00	8:49
Total Reflex Time	96% @ 16:00	12:27	Total Reflex Time	N/A	N/A	Total Reflex Time	99% @ 16:00	12:25

SCFA Existing Response Performance Objectives (BENCHMARKS)								
Tracy Rural Fire Protection District - Fiscal Year 2010/2011								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	11% @ 1:00	3:49	Call Processing	43% @ 1:00	2:12	Call Processing	17% @ 1:00	3:36
Turnout Time	44% @ 1:00	1:50	Turnout Time	14% @ 1:00	2:20	Turnout Time	61% @ 1:00	2:00
Travel Time	85% @7:30	8:22	Travel Time	100% @7:30	6:05	Travel Time	84% @7:30	8:22
Total Reflex Time	67% @ 9:30	12:46	Total Reflex Time	100% @ 9:30	9:25	Total Reflex Time	70% @ 9:30	12:31

*****SCFA Existing Response Performance Objectives (Urban BASELINES from CFAI)*****								
Tracy Rural Fire Protection District - Fiscal Year 2010/2011								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	27% @ 1:30	3:49	Call Processing	57% @ 1:30	2:12	Call Processing	38% @ 1:30	3:36
Turnout Time	78% @ 1:30	1:50	Turnout Time	71% @ 1:30	2:20	Turnout Time	90% @ 1:30	2:00
Travel Time	94% @ 13:00	8:22	Travel Time	100% @ 13:00	6:05	Travel Time	97% @ 13:00	8:22
Total Reflex Time	96% @ 16:00	12:46	Total Reflex Time	100% @ 16:00	9:25	Total Reflex Time	97% @ 16:00	12:31

Mountain House Community Services District Response Performance - Third Quarter FY 2011/2012 and FY 10/11

SCFA Existing Response Performance Objectives (BENCHMARKS)								
Mt. House CSD - <u>Third Quarter</u> Fiscal Year 2011/2012								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	40% @ 1:00	3:39	Call Processing	N/A	N/A	Call Processing	50% @ 1:00	3:30
Turnout Time	33% @ 1:00	1:38	Turnout Time	N/A	N/A	Turnout Time	59% @ 1:00	1:39
Travel Time	60% @ 4:00	5:28	Travel Time	N/A	N/A	Travel Time	58% @ 4:00	5:55
Total Reflex Time	26% @ 6:00	9:47	Total Reflex Time	N/A	N/A	Total Reflex Time	25% @ 6:00	9:52

SCFA Existing Response Performance Objectives (Urban BASELINES from CFAI)								
Mt. House CSD - <u>Third Quarter</u> Fiscal Year 2011/2012								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	21% @ 1:30	3:39	Call Processing	N/A	N/A	Call Processing	23% @ 1:30	3:30
Turnout Time	82% @ 1:30	1:38	Turnout Time	N/A	N/A	Turnout Time	99% @ 1:30	1:39
Travel Time	88% @ 5:12	5:28	Travel Time	N/A	N/A	Travel Time	84% @ 5:12	5:55
Total Reflex Time	72% @ 8:12	9:47	Total Reflex Time	N/A	N/A	Total Reflex Time	73% @ 8:12	9:52

SCFA Existing Response Performance Objectives (BENCHMARKS)								
Mt. House CSD - Fiscal Year 2010/2011								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	6% @ 1:00	3:19	Call Processing	100% @ 1:00	0:27	Call Processing	11% @ 1:00	3:19
Turnout Time	28% @ 1:00	2:05	Turnout Time	100% @ 1:00	1:14	Turnout Time	56% @ 1:00	2:03
Travel Time	53% @ 4:00	6:16	Travel Time	50% @ 4:00	5:41	Travel Time	57% @ 4:00	6:21
Total Reflex Time	20% @ 6:00	10:08	Total Reflex Time	50% @ 6:00	7:06	Total Reflex Time	26% @ 6:00	10:08

*****SCFA Existing Response Performance Objectives (Urban BASELINES from CFAI)*****								
Mt. House CSD - Fiscal Year 2010/2011								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Incident Types		90th Percentile
Call Processing	18% @ 1:30	3:19	Call Processing	100% @ 1:30	0:27	Call Processing	26% @ 1:30	3:19
Turnout Time	68% @ 1:30	2:05	Turnout Time	100% @ 1:30	1:14	Turnout Time	89% @ 1:30	2:03
Travel Time	81% @ 5:12	6:16	Travel Time	50% @ 5:12	5:41	Travel Time	81% @ 5:12	6:21
Total Reflex Time	65% @ 8:12	10:08	Total Reflex Time	50% @ 8:12	7:06	Total Reflex Time	68% @ 8:12	10:08

SCFA AGENDA ITEM 6

REQUEST

RECEIVE AND DISCUSS A PRESENTATION REGARDING THE GOVERNANCE MODEL AND OVERVIEW OF THE PROPOSED PROCESS

EXECUTIVE SUMMARY

That the South County Fire Authority receive a presentation on a governance model and overview of the proposed process for the upcoming months. Staff requests that the South County Fire Authority discuss the process, timeline and provide staff direction and feedback.

DISCUSSION

One of the goals of the South County Fire Authority, Tracy Rural, and the City of Tracy is to evaluate the current South County Fire Authority governance structure and recommend a structure that streamlines the decision making process and any other related governance barriers to efficient policy implementation of fire services within the South County Fire Authority service area.

A presentation on the governance model and overview of the proposed process will be presented at this meeting. At the July meeting, staff will return to the South County Fire Authority Board to request the appointment of a member of the Authority Board to sit on an oversight committee to be established in the near future.

FISCAL IMPACT

There is no fiscal impact in receiving and discussion this agenda item.

RECOMMENDATION

Staff recommends that the Board of Directors of the Authority receive tonight's presentation on a governance model and overview of the proposed process.

Prepared and Approved by: Al Nero, Fire Chief