

NOTICE OF REGULAR MEETING

Pursuant to Section 54954.2 of the Government Code of the State of California, a Regular meeting of the **SOUTH COUNTY FIRE AUTHORITY** is hereby called for:

Date/Time: **Tuesday, October 18, 2016, 5:00 p.m.**
(or as soon thereafter as possible)

Location: **Council Chambers**
333 Civic Center Plaza, Tracy

Government Code Section 54954.3 states that every public meeting shall provide an opportunity for the public to address the South County Fire Authority on any item, before or during consideration of the item, however no action shall be taken on any item not on the agenda.

1. Call to Order
2. Roll Call
3. Items from the Audience - *In accordance with Procedures for Preparation, Posting and Distribution of Agendas and the Conduct of Public Meetings, adopted by Resolution 2015-052 any item not on the agenda brought up by the public at a meeting, shall be automatically referred to staff. If staff is not able to resolve the matter satisfactorily, the member of the public may request a Board Member to sponsor the item for discussion at a future meeting.*
4. Approval of April 19, 2016, Minutes
5. ACCEPT A REPORT ON THE SOUTH COUNTY FIRE AUTHORITY EMERGENCY RESPONSE PERFORMANCE FOR FISCAL YEAR 2015-2016
6. Items from the Audience
7. Adjournment

October 11, 2016

The City of Tracy is in compliance with the Americans with Disabilities Act and will make all reasonable accommodations for the disabled to participate in public meetings. Persons requiring assistance or auxiliary aids in order to participate, should call City Hall (209-831-6000), at least 24 hours prior to the meeting.

Any materials distributed to the majority of the South County Fire Authority regarding any item on this agenda will be made available for public inspection in the City Clerk's office located at 333 Civic Center Plaza, Tracy, during normal business hours

April 19, 2016, 5:00 p.m.

Council Chambers, 333 Civic Center Plaza

Web Site: www.ci.tracy.ca.us

1. Chairperson Smith called the meeting to order at 5:00 p.m.
2. Roll Call found Directors Ahmad, Rickman and Chairperson Smith present. Vice Chairperson Maciel absent.
3. Items from the Audience – Robert Tanner asked about the process to clean up an empty lot that has weeds growing over the fence at Adams and Eleventh Streets. Fire Chief Bradley responded the lot has been reported and the Fire Department is going through the process to get it cleaned up.
4. Approval of Minutes – It was moved by Director Rickman and seconded by Director Ahmad to adopt the regular meeting minutes of January 19, 2016. Voice vote found all in favor; passed and so ordered. Vice Chairperson Maciel absent.
5. ACCEPT REPORT CLARIFYING HOW LEGAL SUPPORT SERVICES ARE PROVIDED TO THE SOUTH COUNTY FIRE AUTHORITY BOARD OF DIRECTORS (SCFA BOARD) AND ACKNOWLEDGE THAT THE CITY ATTORNEY IS PROVIDING LEGAL SUPPORT TO THE SCFA BOARD PURSUANT TO SECTION 7.4 OF THE JOINT POWERS AGREEMENT - Dan Sodergren, City Attorney, provided the staff report.

Mark Bowman, attorney for the Tracy Rural Fire Protection District (“District”), contacted the City of Tracy’s City Attorney office, on behalf of his client, to request that an item be placed on a South County Fire Authority (“SCFA”) meeting agenda to clarify who the City Attorney is representing when attending SCFA. According to its attorney, the current District Board was not sure whether the City Attorney was representing the SCFA Board of Directors or the City of Tracy when attending SCFA meetings. The City Attorney has advised the District’s counsel that, when attending JPA board meetings, the City Attorney is providing legal support to the SCFA Board of Directors pursuant to its duties under the Joint Exercise of Powers Agreement (“JPA Agreement”) for the SCFA.

Based on the City Attorney’s representation, the District’s Attorney has advised that District Board agrees to allow the City Attorney to act as staff counsel during meetings of the SCFA Board of Directors. The District’s Attorney also advised the District Board will have its attorney attend SCFA meetings to monitor and point out potential conflicts, if any occur.

Director comments and questions followed.

Chairperson Smith did not agree with having one attorney representing both when discussing JPA and governance. Mr. Sodergren responded if those issues arise, and

the City's Attorney determined there was a conflict, outside counsel would be recommended. Mr. Bowman agreed with what he heard. Mr. Bowman stated he would only be attending to represent the District not the JPA.

The South County Fire Authority Board of Directors accepted the report.

6. AUTHORIZE THE CHAIRPERSON TO SIGN THE JOINT HAZARDOUS MATERIALS RESPONSE TEAM AGREEMENT BETWEEN SAN JOAQUIN COUNTY AND THE ELEVEN PARTICIPATING FIRE SERVICE AGENCIES FOR MUTUAL AID AND INTERJURISDICTIONAL HAZARDOUS MATERIALS RESPONSE – Division Chief Dave Bramell provided the staff report.

The Fire Department has been signatory to the San Joaquin County Joint Hazardous Materials Response Team Agreement since its inception over twenty years ago. Oversight of this agreement has shifted from the San Joaquin Office of Emergency Services to the Environmental Health Department. The agreement has been updated to reflect this change and requires updated signatures of the eleven participating agencies.

Director comments and questions followed.

It was moved by Director Rickman and seconded by Director Ahmad to adopt SCFA Resolution 2016-001 authorizing the Chairperson to sign the joint hazardous materials team agreement between San Joaquin County and the eleven participating fire service agencies for mutual aid and interjurisdictional hazardous materials response. Voice vote found all in favor; passed and so ordered. Vice Chairperson Maciel absent.

7. ACCEPT A REPORT ON THE SOUTH COUNTY FIRE AUTHORITY EMERGENCY RESPONSE PERFORMANCE FOR THE SECOND QUARTER OF FISCAL YEAR 2015-2016 – Division Chief Dave Bramell provided the staff report.

The report is a summary of emergency response performance for the second quarter of Fiscal Year 2015/2016. The total number fire department incidents in the South County Fire Authority for the second quarter of Fiscal Year 2015/2016 increased by 14.2% or 221 calls compared to the same quarter in Fiscal Year 2014/2015. Response performance remains on par and consistent.

Director comments and questions followed.

Director Rickman asked if AMR is unable to handle an EMS call and the call is routed to fire, is there a mechanism to account for that response time. Director Rickman added sometimes there is a huge delay. Fire Chief Bradley responded currently there is no formal reporting mechanism for when fire was not originally dispatched. EMS is putting in a new computerized system. Staff will return with a formal report.

Chairperson Smith commended the report and suggested the report would be more accurate and less confusing if there was a category added showing those areas that were annexed by the city but not detached from the district. Fire Chief Bradley agreed and said staff is working on getting the information and a map to identify those areas.

It was moved by Director Rickman and seconded by Director Ahmad to accept the report. Voice vote found all in favor; passed and so ordered. Vice Chairperson Maciel absent.

- 8. Items from the Audience - None
- 9. Adjournment: Time: 5:25 p.m.

The above are action minutes. The above agenda was posted at Tracy City Hall on April 12, 2016.

Chairperson

Attest:

Secretary

AGENDA ITEM 5

REQUEST

ACCEPT A REPORT ON THE SOUTH COUNTY FIRE AUTHORITY EMERGENCY RESPONSE PERFORMANCE FOR FISCAL YEAR 2015-2016

EXECUTIVE SUMMARY

The following report is a summary of emergency response performance for fiscal year 2015/2016. Response performance remains on par and consistent. The total number of fire department incidents in the South County Fire Authority for fiscal year 2015/2016 increased by 1.6% or 113 calls compared to year 2014/2015. Added to this report is a map and table that display geographic areas and incidents that have occurred in areas annexed into the City of Tracy but not detached from the Tracy Rural Fire Protection District.

DISCUSSION

This report presents historical fire department response information for fiscal year 2015/2016.

There were a total of 6,924 incidents in the South County Fire Authority during fiscal year 2015/2016. Of the 6,924, there were 4,956 in the City of Tracy, 1,213 in the Tracy Rural area, 121 in the Mountain House Community Services District, 365 on area freeways, and 269 to areas outside of the South County Fire Authority. The South County Fire Authority discontinued providing services to the Mountain House Community Services District on September 13, 2015.

Emergency medical service calls accounted for 71.7% of all of the calls that the South County Fire Authority was dispatched to during fiscal year 2015/2016. Fire Alarms accounted for 10.4%, Fires 9.9%, Service calls 3.8%, Hazardous Conditions 3.5% and 0.7% Other.

During fiscal year 2015/2016 the fire department was dispatched to 140 structure fires in all areas of the South County Fire Authority. Thirty-one of those 140 structure fires that the department was dispatched to turned out to be working fires requiring actions by firefighters to extinguish the fire.

- Of the 140 structure fire dispatches, 106 were in the City of Tracy and 21 of those fires required action by firefighters to contain and extinguish.
- In the Tracy Rural Fire Protection District, personnel were dispatched to 29 reported structure fires and 9 were actual working fires.
- Five of the 140 dispatches were in the Mountain House Community Services District and 1 of those was a working fire.

The total structure fire loss in the City of Tracy during fiscal year 2015/2016 was \$1,355,459 (property and content), 78.9% of the average annual structure fire loss in the City over the past five years.

The total structure fire loss in the Tracy Rural Fire Protection District during fiscal year 2015/2016 was \$233,000 (property and content), 28.5% of the average annual structure fire loss in the Rural area over the past five years.

During the 2 ½ months of service provided in fiscal year 2015/2016 to the Mountain House Community Services District, the total structure fire loss was \$775 (property and content).

One of the Department's goals is to confine residential structure fires to the room of origin or less 90% of the time. For fiscal year 2015/2016 that goal was met 81% of the time in the City of Tracy (13 of the 16 fires in residential occupancies were confined to the room or better) and 57% of the time in the Rural areas (4 of 7 Rural residential structure fires were confined to the room or better). The only structure fire in the Mountain House Community Services District was confined to room of origin.

The Average Response time for all "code 3" incident types during the third quarter of fiscal year 2015/2016 were:

- City of Tracy: 4:48
- Tracy Rural Fire Protection District 7:17

The South County Fire Authority also looks at each of the four response time segments, "Call Processing," "Turnout Time," "Travel Time," and the "Total Reflex Time." Tables on pages 7 and 8 of the Response Performance Report displays each of these time components by percentage and percentile and compares them to both the desired benchmarks and to the acceptable baselines. A change was made in these tables for this report.

The Response Performance tables in past reports displayed the time segments for Emergency Medical Services (EMS), Structure Fires, and All Incidents (including EMS and Structure Fires). The table now displays EMS, Structure Fires, and All Other Incident Types (which does not include EMS or Structure Fires). This change was made to better display each type of emergency incident.

The upper portion of the Response Performance tables display incidents that occurred between April 27, 2016 and June 30, 2016, the portion of the past quarter in which incidents were dispatched by Stockton Fire Department. During this time period, the Fire Department response performance is on par with past performance with the exception of "All Other Incident Types" where there was a reduction in time by about 1:00. There was also an expected time increase for Call Processing of EMS incidents where we saw a 0:55 to 1:06 increase in the 90th Percentile time and an increase in Turnout Times where we noted a 90th Percentile time increase of about 0:10 to :20 compared to previous years.

FISCAL IMPACT

There is no fiscal impact related to receiving this report

RECOMMENDATION

Staff recommends the Board of Directors accept the South County Fire Authority Response Performance Report for fiscal year 2015/2016.

Prepared by: Steve Hanlon, Project Specialist
Reviewed by: Randall Bradley, Fire Chief
Approved by: Troy Brown, Executive Director

Attachment: South County Fire Authority Response Performance Report - Fiscal Year 2015/2016



South County Fire Authority Response Performance Report



Fiscal Year 2015/2016 (July 1, 2015 through June 30, 2016)

This report reflects incident responses for all jurisdictions of the South County Fire Authority for Fiscal Year 2015/2016. It includes fire department response for the City of Tracy and the Tracy Rural Fire Protection District. The South County Fire Authority stopped providing fire services to Mountain House Community Services District on September 13, 2015.

Tables and charts in this report display the numbers of incidents occurring in each jurisdiction of the South County Fire Authority, responses per company, an analysis of the residential structure fires confined to the room of origin or less, a summary of the major fires that have occurred, and a detailed chart on response performance. New additions to this report include

- A map of those areas that were annexed by the City of Tracy but not detached by the Tracy Rural Fire Protection District.
- An “Incident Types Found” table displaying the incidents that have occurred in those non-detached areas show in the new map.
- A modification to the response performance tables to display “All Other Incident Types.” The table now provides a response time breakdown showing times for EMS Incidents, Structure Fires, and now All Other Incident Types. In the past that third column displayed All Incidents which included EMS and Structure Fires.

Incidents by Type – Fiscal Year 2015/2016

The following table displays the percentage of incident types dispatched in each jurisdiction of the South County Fire Authority during Fiscal Year 2015/2016. This table shows the types of calls that dispatchers sent fire units to and not necessarily what the fire units found.

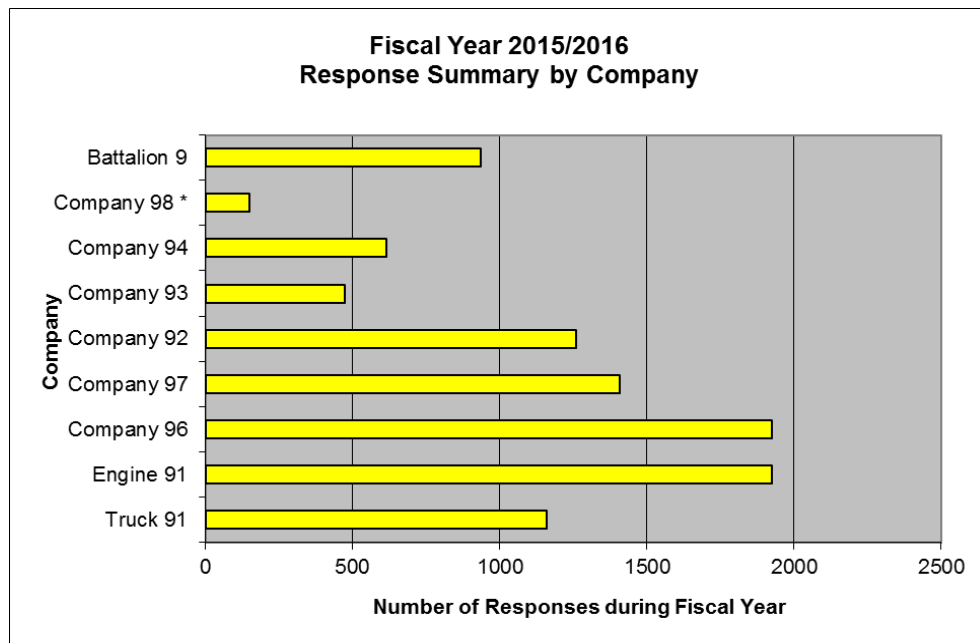
Call Type	City	Rural	Mt. House	Freeway	Other	TOTALS
Fires	5.2%	18.0%	17.4%	25.8%	36.1%	9.97%
EMS/Rescue	74.8%	66.1%	64.5%	64.4%	53.2%	71.72%
Hazardous Condition	2.9%	5.6%	3.3%	4.4%	3.7%	3.50%
Service	4.2%	3.1%	6.6%	0.8%	1.1%	3.78%
Alarm	12.7%	6.7%	8.3%	0.0%	0.0%	10.37%
Other	0.1%	0.5%	0.0%	4.7%	5.9%	0.66%
TOTALS	4956	1213	121	365	269	6924
Percentage of Total	72%	18%	2%	5%	4%	

Responses by Company of the South County Fire Authority

This table shows the number of responses that each fire unit was attached to during Fiscal Year 2015/2016. These responses incorporate single unit and multiple unit incident responses.

Company	City	Rural	Mt. House	Freeway	Other	TOTALS
Truck 91	788	220	16	115	19	1158
Engine 91	1631	206	12	59	16	1924
Company 96	1481	280	11	130	22	1924
Company 97	1091	260	1	43	12	1407
Company 92	798	279	4	131	46	1258
Company 93	55	336	0	46	37	474
Company 94	182	170	29	116	119	616
Company 98 *	13	20	89	12	15	149
Battalion 9	388	302	21	190	34	935
TOTALS	6427	2073	183	842	320	9845
Percentage of Total	65%	21%	2%	9%	3%	100%
Reserve Engine 95	396	99	12	61	27	595
Reserve Engine 98	232	74	0	27	17	
Reserve Engine 90	58	59	11	26	26	180
Haz Mat 9	0	0	0	0	0	0
OES 349	0	3	0	0	1	4
Water Tender 93	0	5	0	4	0	

The chart below displays the number of responses per company during Fiscal Year 2015/2016. The data for this bar chart is from the upper portion of the table above.

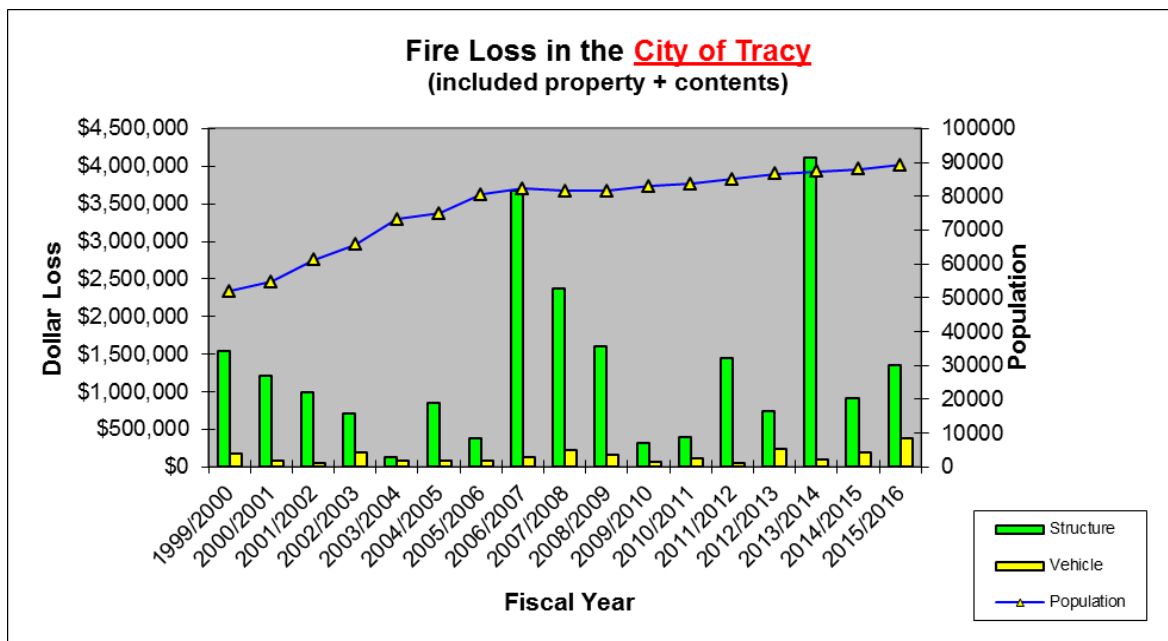


* Company served Mountain House CSD until 9/13/2015 at which time it became a reserve engine.

Structure Fire Loss – City of Tracy

During Fiscal Year 2015/2016, the Fire Department was dispatched to 106 reported structure fires inside of the City of Tracy. Twenty-one of those 106 dispatches turned out to be working fires that required actions by the Fire Department to extinguish. Total property and content structure fire loss in the City of Tracy during Fiscal Year 2015/2016 was \$1,355,459, which was 78.9% of the average annual structure fire loss in the City of Tracy over the past five fiscal years. The most significant structure fires in the City during Fiscal Year 2015/2016 were a garage fire that occurred on 8/27/15 at a single family home located at 441 Glenbriar Circle, a commercial fire that occurred on 3/8/16 at a flour mill facility located 306 W. Sixth St., a residential fire at 306 Sami Court on 12/26/15, an apartment fire at 18 W. Eighth Street on 4/6/16, a garage fire in a home at 305 W. 22nd Street on 4/18/16, and a commercial fire that occurred on 5/28/16 at a furniture store located at 2353 Toste Road.

The following chart displays Structure Fire and Vehicle Fire loss in the City of Tracy for each fiscal year since 1999.



The following table lists all of the structure fires that had over \$10,000 in combined property and content loss inside of the City of Tracy during Fiscal Year 2015/2016.

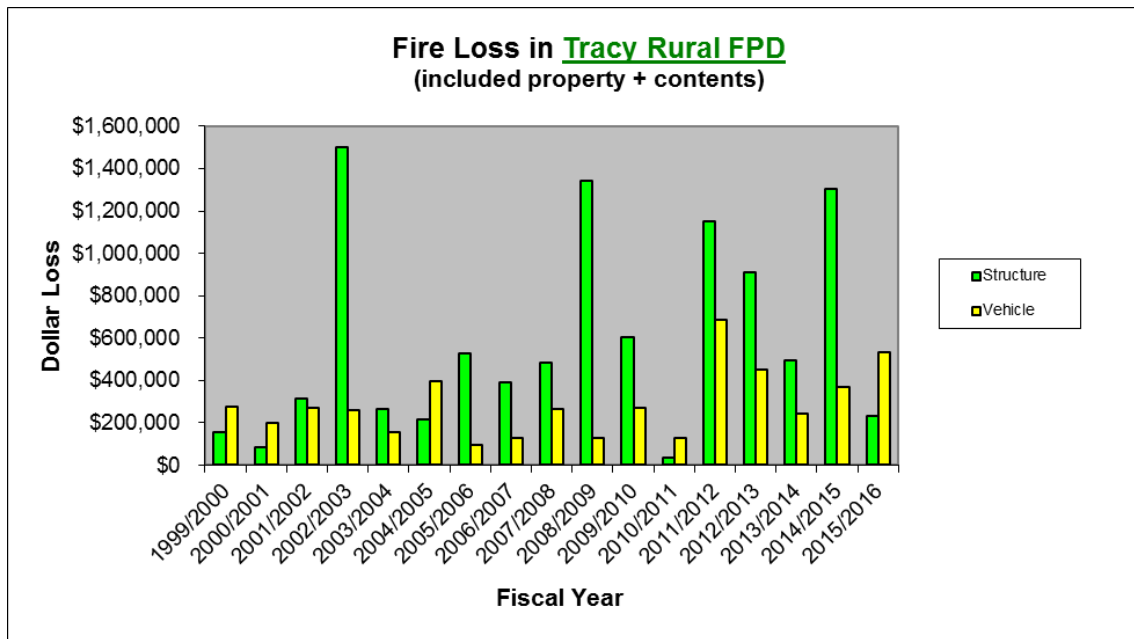
City of Tracy Structure Fire Loss

Date	Address	Dollar Loss
8/7/2015	441 Glenbriar Circle	\$95,000
10/9/2015	205 E. Third Street	\$40,000
12/22/2015	435 E. Beverly Place	\$30,000
12/24/2015	2 W. South Street	\$30,000
12/26/2016	306 Sami Court	\$85,000
3/8/2016	306 W. Sixth Street	\$110,000
4/6/2016	18 W. Eighth Street	\$28,000
4/18/2016	305 W. 22nd Street	\$40,000
5/28/2016	2353 Toste Road	\$852,359

Structure Fire Loss – Tracy Rural Fire Protection District

During Fiscal Year 2015/2016, the Fire Department was dispatched to 29 reported structure fires in the Tracy Rural Fire Protection District. Nine of those 29 reported structure fires turned out to be working fires upon arrival of the Fire Department. Total property and content structure fire loss in the Tracy Rural Fire Protection District during Fiscal Year 2015/2016 was \$233,000, which was 28.5% of the average annual structure fire loss in the Tracy Rural area over the past five fiscal years. The most significant fires were a vacant residential duplex located at 16895 W. Grantline Road that occurred on 9/27/15, two fires in recreational vehicles used as permanent homes (Morehead RV Park - 24221 S. Chrisman Road on 11/9/16 and Orchard RV Park - 2701 Highway 132 on 12/5/15).

The following chart displays Structure Fire and Vehicle Fire loss in the Tracy Rural Fire Protection District for each fiscal year since 1999.



The following table lists all of the structure fires that had over \$10,000 in combined property and content loss inside of the Tracy Rural Fire Protection District during Fiscal Year 2015/2016.

Tracy Rural Fire Protection District Structure Fire Loss

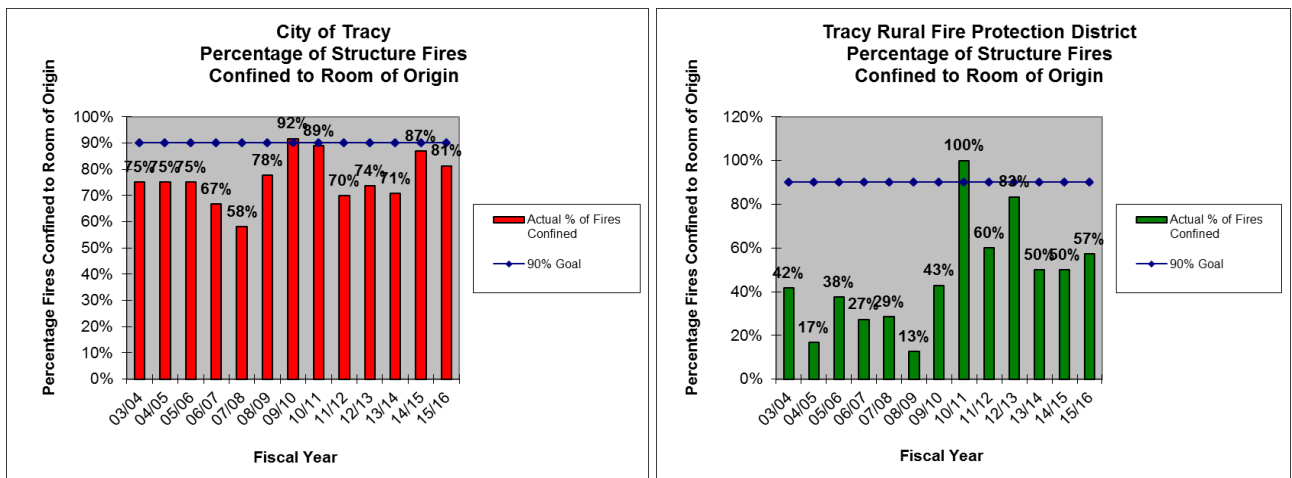
Date	Address	Dollar Loss
7/30/2015	8830 W. Linne Road	\$52,500
9/27/2015	16895 W. Grantline Road	\$133,200
11/9/2015	24221 S. Chrisman Road	\$40,000
12/5/2015	2701 State Highway 132	\$25,000
6/13/2016	23329 S. Tsirelas Drive	\$45,000

“Moderate Risk” Structure Fires Confined to Room of Origin

The majority of structure fires in the South County Fire Authority occur in residential structures. When an effective response force can be assembled to safely mitigate these types of fires, the outcome is usually positive. The following are the South County Fire Authority Moderate risk structure fire objectives:

- To confine “moderate risk” structure fires to the room of origin or less 90% of the time in the City.
- To confine “moderate risk” structure fires to the room of origin or less 90% of the time in the District.

The following charts display the percentage of moderate risk structure fires confined to the room of origin or less since Fiscal Year 2003/2004.



Average Response Times

The following are the average response times for each jurisdiction of the South County Fire Authority for Fiscal Year 2015/2016. This time begins at dispatch and stops when the first arriving unit is at the scene. It only includes “code 3” emergency incidents.

- City of Tracy

FY 15/16 - **4:48**

- Tracy Rural Fire Protection District

FY 15/16 - **7:17**

A Detailed Look at all of the Components of Response Time

The tables on the following pages display each of the components of response time for the period of time the South County Fire Authority was dispatched by Stockton Fire Department during the fourth quarter of Fiscal Year 2015/2016 and for fiscal year 2014/2015. The components of response time are “call processing,” “turnout time,” “travel time,” and the sum of the three, “total reflex time.” The incidents used in these tables are only “code 3/Priority Response” incidents and not code 2 or cancelled prior to arrival incidents.

There are two sets of tables for each of the jurisdictions of the South County Fire Authority. The two tables above the center line on each page displays how the fire department has performed during the past quarter compared to the “benchmark” and the “baseline.” The two tables below the center line display the “benchmark” and the “baseline” for Fiscal Year 2014/2015.

Benchmarks are the desired level of service. Baselines are the lower end of the acceptable best practices range (established by the Commission on Fire Accreditation International).

90th percentile time means that for a set of values at least ninety percent (90%) of them are less than or equal to the time displayed.

Change in this Report

The third column on the following Response Performance tables now displays “**All Other Incident Types (Not inclusive of EMS or Structure Fire).**” Prior to this change the third column displayed “**All Incident Types**” which was inclusive of EMS and Structure Fire incidents. The reason for the change was to better display each type of incident. The change coincides with the 4/26/2016 change in dispatch from ValleyCom to Stockton Fire Department.

Since 4/26/2016, 911 emergency calls are processed differently based upon the nature of the incident. All 911 calls are answered at a Primary Safety Answering Point (PSAP) which can be Tracy Police Department, the California Highway Patrol or the San Joaquin County Sheriff’s Office. If the nature of the incident is Emergency Medical Services (EMS) the PSAP transfers the call to ValleyCom for processing using the Medical Priority Dispatch System. For EMS incidents, ValleyCom determines the response plan based upon the nature of the EMS call using SJEMSA Policy #3202. If the response plan for a call requires a Fire response, then the call is transferred to Stockton Fire Department who then dispatches South County Fire Authority resources. If the nature of the incident is not EMS, the PSAP transfers the 911 call directly to Stockton Fire for processing and dispatch.

The ValleyCom time component of Call Processing for EMS incidents is not included in the tables on the following pages. However, over the past four years ValleyCom’s 90th Percentile for EMS Call Processing in the City of Tracy was around 3:15. Since 4/26/2016 Stockton Fire’s Call Processing time is in addition to the ValleyCom time. The City of Tracy 90th Percentile Call Processing time for EMS calls from 4/27/16 through 6/30/16 was :55. Combining the 3:15 ValleyCom 90th Percentile Call Processing time to this Stockton Fire 90th Percentile Call Processing time gives us a total 90th Percentile Call Processing time 4:10.

City of Tracy Response Performance - 4/27/16 through 6/30/16 and FY 2014/2015

SCFA Existing Response Performance Objectives (BENCHMARKS)								
City of Tracy - April 27, 2016 through June 30, 2016								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile
Call Processing	92% @ 1:00	0:55	Call Processing	0% @ 1:00	2:22	Call Processing	71% @ 1:00	2:12
Turnout Time	20% @ 1:00	2:11	Turnout Time	100% @ 1:00	0:02	Turnout Time	41% @ 1:00	2:13
Travel Time	75% @ 4:00	5:17	Travel Time	100% @ 4:00	1:34	Travel Time	67% @ 4:00	6:34
Total Reflex Time	77% @ 6:00	7:21	Total Reflex Time	100% @ 6:00	3:58	Total Reflex Time	57% @ 6:00	9:05

SCFA Existing Response Performance Objectives (BASELINES)								
City of Tracy - April 27, 2016 through June 30, 2016								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile
Call Processing	94% @ 1:30	0:55	Call Processing	0% @ 1:30	2:22	Call Processing	83% @ 1:30	2:12
Turnout Time	54% @ 1:30	2:11	Turnout Time	100% @ 1:30	0:02	Turnout Time	81% @ 1:30	2:13
Travel Time	90% @ 5:12	5:17	Travel Time	100% @ 5:12	1:34	Travel Time	78% @ 5:12	6:34
Total Reflex Time	95% @ 8:12	7:21	Total Reflex Time	100% @ 8:12	3:58	Total Reflex Time	82% @ 8:12	9:05

SCFA Existing Response Performance Objectives (BENCHMARKS)								
City of Tracy - Fiscal Year 2014/2015								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile
Call Processing	9% @ 1:00	3:18	Call Processing	7% @ 1:00	2:14	Call Processing	14% @ 1:00	3:21
Turnout Time	36% @ 1:00	1:54	Turnout Time	32% @ 1:00	2:39	Turnout Time	57% @ 1:00	2:04
Travel Time	72% @ 4:00	5:24	Travel Time	79% @ 4:00	5:13	Travel Time	62% @ 4:00	6:09
Total Reflex Time	35% @ 6:00	9:33	Total Reflex Time	41% @ 6:00	8:19	Total Reflex Time	32% @ 6:00	10:03

SCFA Existing Response Performance Objectives (Urban BASELINES from CFAI)								
City of Tracy - Fiscal Year 2014/2015								
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile
Call Processing	23% @ 1:30	3:18	Call Processing	52% @ 1:30	2:14	Call Processing	33% @ 1:30	3:21
Turnout Time	75% @ 1:30	1:54	Turnout Time	64% @ 1:30	2:39	Turnout Time	89% @ 1:30	2:04
Travel Time	89% @ 5:12	5:24	Travel Time	90% @ 5:12	5:13	Travel Time	82% @ 5:12	6:09
Total Reflex Time	80% @ 8:12	9:33	Total Reflex Time	90% @ 8:12	8:19	Total Reflex Time	75% @ 8:12	10:03

Tracy Rural Fire Protection District Response Performance - 4/27/16 through 6/30/16 and FY 2014/2015

SCFA Existing Response Performance Objectives (BENCHMARKS)									
Tracy Rural Fire Protection District - <u>April 27, 2016 through June 30, 2016</u>									
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile	
Call Processing	89% @ 1:00	1:06	Call Processing	33% @ 1:00	1:14	Call Processing	54% @ 1:00	2:04	
Turnout Time	16% @ 1:00	2:20	Turnout Time	0% @ 1:00	3:17	Turnout Time	30% @ 1:00	2:24	
Travel Time	78% @ 7:30	9:28	Travel Time	67% @ 7:50	8:55	Travel Time	64% @ 7:30	10:38	
Total Reflex Time	70% @ 9:30	11:33	Total Reflex Time	67% @ 9:30	13:23	Total Reflex Time	63% @ 9:30	13:33	

SCFA Existing Response Performance Objectives (Rural BASELINES from CFAI)									
Tracy Rural Fire Protection District - <u>April 27, 2016 through June 30, 2016</u>									
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile	
Call Processing	95% @ 1:30	1:06	Call Processing	100% @ 1:30	1:14	Call Processing	73% @ 1:30	2:04	
Turnout Time	56% @ 1:30	2:20	Turnout Time	0% @ 1:30	3:17	Turnout Time	76% @ 1:30	2:24	
Travel Time	97% @ 13:00	9:28	Travel Time	67% @ 13:00	8:55	Travel Time	98% @ 13:00	10:38	
Total Reflex Time	99% @ 16:00	11:33	Total Reflex Time	100% @ 16:00	13:23	Total Reflex Time	98% @ 16:00	13:33	

SCFA Existing Response Performance Objectives (BENCHMARKS)									
Tracy Rural Fire Protection District - <u>Fiscal Year 2014/2015</u>									
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile	
Call Processing	8% @ 1:00	3:28	Call Processing	0% @ 1:00	2:01	Call Processing	9% @ 1:00	3:35	
Turnout Time	28% @ 1:00	2:52	Turnout Time	0% @ 1:00	2:11	Turnout Time	48% @ 1:00	3:03	
Travel Time	83% @ 7:30	8:25	Travel Time	83% @ 7:50	6:07	Travel Time	77% @ 7:30	9:13	
Total Reflex Time	60% @ 9:30	13:11	Total Reflex Time	50% @ 9:30	13:26	Total Reflex Time	55% @ 9:30	13:57	

SCFA Existing Response Performance Objectives (Rural BASELINES from CFAI)									
Tracy Rural Fire Protection District - <u>Fiscal Year 2014/2015</u>									
EMS Incidents		90th Percentile	Structure Fire Incidents		90th Percentile	All Other Incident Types (Not EMS or Structure Fire)		90th Percentile	
Call Processing	22% @ 1:30	3:28	Call Processing	67% @ 1:30	2:01	Call Processing	29% @ 1:30	3:35	
Turnout Time	61% @ 1:30	2:52	Turnout Time	67% @ 1:30	2:11	Turnout Time	77% @ 1:30	3:03	
Travel Time	99% @ 13:00	8:25	Travel Time	83% @ 13:00	6:07	Travel Time	96% @ 13:00	9:13	
Total Reflex Time	96% @ 16:00	13:11	Total Reflex Time	100% @ 16:00	13:26	Total Reflex Time	95% @ 16:00	13:57	

INCIDENT TYPES FOUND

The following table displays the number of incidents by type found for responses of each of the jurisdictions of the South County Fire Authority during Fiscal Year 2015/2016.

Fiscal Year 15/16	City		Rural		Mt. House		Freeways		All other areas		TOTALS	
	#	%	#	%	#	%	#	%	#	%	#	%
Structure fire	29	1%	13	1%	1	1%	0	0%	5	2%	48	1%
Vehicle fire	30	1%	37	3%	1	1%	35	10%	11	4%	114	2%
Vegetation/grass fire	47	1%	84	7%	7	6%	29	8%	17	6%	184	3%
Rubbish fire	66	1%	38	3%	5	4%	8	2%	6	2%	123	2%
Other fire	44	1%	5	0%	0	0%	0	0%	1	0%	50	1%
Fire Total	216	4%	177	15%	14	12%	72	20%	40	15%	519	7%
Rupture Explosion Total	7	0%	0	0%	0	0%	0	0%	0	0%	7	0%
EMS	2672	54%	478	39%	58	48%	48	13%	33	12%	3289	48%
Vehicle accident	149	3%	115	9%	6	5%	142	39%	37	14%	449	6%
Medical Total	2821	57%	593	49%	64	53%	190	52%	70	26%	3738	54%
Hazardous Condition Total	102	2%	26	2%	4	3%	13	4%	11	4%	156	2%
Service Calls Total	351	7%	69	6%	5	4%	5	1%	4	1%	434	6%
Good Intent Total	1102	22%	305	25%	27	22%	84	23%	144	54%	1662	24%
False Call Total	356	7%	42	3%	7	6%	1	0%	0	0%	406	6%
Severe Weather Total	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other Total	1	0%	1	0%	0	0%	0	0%	0	0%	2	0%
TOTAL FOR ALL CALLS	4956		1213		121		365		269		6924	
Percentage of Total	71.6%		17.5%		1.7%		5.3%		3.9%		100%	

INCIDENT TYPES FOUND within areas ANNEXED BUT NOT DETACHED FROM TRACY RURAL

The following table displays the number of incidents by type found for responses by the South County Fire Authority during Fiscal Year 2015/2016. This table differs from the one on the previous page in the way that it displays the incidents that occurred in the City of Tracy; the City incidents are split by (1) those areas that have been annexed into the City of Tracy but not detached from the Tracy Rural Fire Protection District and (2) those areas that were in the City of Tracy prior to the South County Fire Authority joint powers agreement. The shaded areas of this table match the areas on the map on the following page. A total of 6% of the City's 4,956 incidents occurred in the non-detached areas.

Fiscal Year	<u>City (only Annex)</u>		<u>City (Core)</u>		<u>Rural</u>		<u>Mt. House</u>		<u>Freeways</u>		<u>All other areas</u>		<u>TOTALS</u>	
	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>
14/15														
Structure fire	2	1%	27	1%	13	1%	1	1%	0	0%	5	2%	47	1%
Vehicle fire	3	1%	27	1%	37	3%	1	1%	35	10%	11	4%	113	2%
Vegetation/grass fire	7	2%	40	1%	84	7%	7	6%	29	8%	17	6%	177	3%
Rubbish fire	0	0%	66	1%	38	3%	5	4%	8	2%	6	2%	118	2%
Other fire	0	0%	44	1%	5	0%	0	0%	0	0%	1	0%	50	1%
Fire Total	12	4%	204	4%	177	15%	14	12%	72	20%	40	15%	505	7%
Rupture Explosion Total	0	0%	7	0%	0	0%	0	0%	0	0%	0	0%	7	0%
EMS	158	53%	2514	54%	478	39%	58	48%	48	13%	33	12%	3231	47%
Vehicle accident	21	7%	128	3%	115	9%	6	5%	142	39%	37	14%	443	6%
Medical Total	179	60%	2642	57%	593	49%	64	53%	190	52%	70	26%	3674	53%
Hazardous Condition Total	6	2%	96	2%	26	2%	4	3%	13	4%	11	4%	152	2%
Service Calls Total	15	5%	336	7%	69	6%	5	4%	5	1%	4	1%	429	6%
Good Intent Total	66	22%	1036	22%	305	25%	27	22%	84	23%	144	54%	1635	24%
False Call Total	19	6%	337	7%	42	3%	7	6%	1	0%	0	0%	399	6%
Severe Weather Total	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other Total	0	0%	1	0%	1	0%	0	0%	0	0%	0	0%	2	0%
TOTAL FOR ALL CALLS	297		4659		1213		121		365		269		6924	
Percentage of Total	4.3%		67.3%		17.5%		1.7%		5.3%		3.9%		98%	

MAP OF THE SOUTH COUNTY FIRE AUTHORITY

The purpose of this map is to display the areas inside of the city limits of Tracy that were annexed but not detached from the Tracy Rural Fire Protection District (pink areas), all other areas inside of the city limits (yellow areas), and those areas that are in the Tracy Rural area (gray area). The colors coordinate with the table on the previous page.

